





Wi-Fi 4G LTE Router
User Guide

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# **Preface**

Thank you for choosing Tenda! Please read this user guide before you start.

#### **Conventions**

This user guide is applicable to 4G09, 4G06 and 4G03. Unless specified, 4G09 is used for illustration in this guide. The contained images and UI screenshots are subject to the actual products.

Product model	Description
4G09	AC1200 Dual-band Wi-Fi 4G+ LTE Router
4G06	N300 Wi-Fi 4G VoLTE Router
4G03	N300 Wi-Fi 4G LTE Router

The typographical elements that may be found in this document are defined as follows.

Item	Presentation	Example
Cascading Menus	>	Click Status > Device Status
Parameter and value	Bold	Set <b>User Name</b> to <b>Tom</b> .
UI control	Bold	On the <b>Policy</b> page, click the <b>OK</b> button.
Variable	Italic	Format: XX:XX:XX:XX:XX
Message	u n	The "Success" message appears.

The symbols that may be found in this document are defined as follows.

Item	Meaning
<b>U</b> NOTE	This format is used to highlight information of importance or special interest. Ignoring this type of note may result in ineffective configurations, loss of data or damage to device.
Q <sub>TIP</sub>	This format is used to highlight a procedure that will save time or resources.

#### For more documents

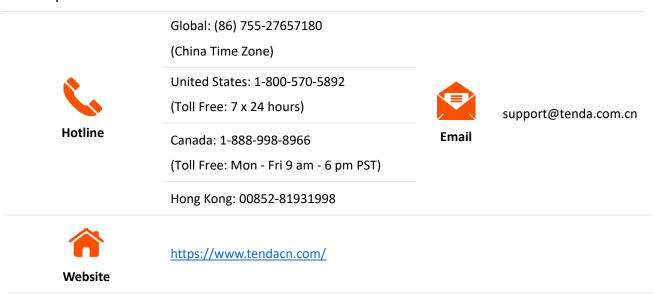
If you want to get more documents of the device, visit <u>www.tendacn.com</u> and search for the corresponding product model.

The related documents are listed as below.

Document	Description
Quick Installation Guide	It introduces how to set up the device quickly for internet access, the descriptions of LED indicators, ports, and buttons, FAQ, statement information, and so on.
User Guide	It introduces how to set up more functions of the device for more requirements, including all functions on the web UI of the device.
Data Sheet	It introduces the basic information of the device, including product overview, selling points, and specifications.

## **Technical Support**

If you need more help, contact us by any of the following means. We will be glad to assist you as soon as possible.



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# Get to know your device

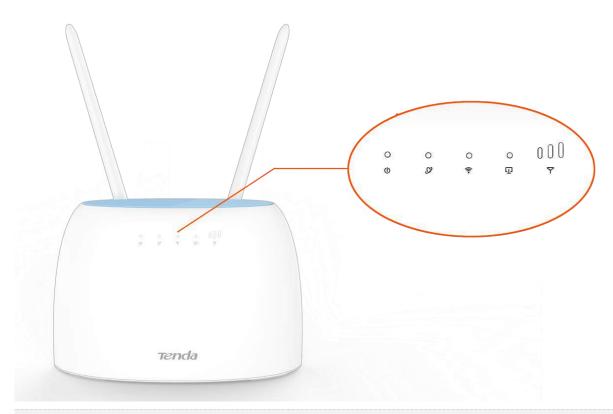
## 1.1 Introduction

The Wi-Fi 4G router series, powered by built-in 4G module, provides fast 4G LTE internet access. It realizes instant internet access with just a SIM card and achieves simultaneous communication with multiple devices. Different models feature varied performance and functions.

Model Feature	4G03	4G06	4G09
4G LTE category	CAT4	CAT4	CAT6
Wi-Fi network	2.4 GHz	2.4 GHz	2.4 GHz & 5GHz
Wireless rate	2.4 GHz: 300 Mbps	2.4 GHz: 300 Mbps	2.4 GHz: 300 Mbps 5 GHz: 867 Mbps
4G antennas	Internal	Two 5 dBi external antennas	Two 5 dBi external antennas
Ethernet port	2*FE	2*FE	2*GE
App management	٧	٧	٧
Telephone port	-	٧	-

## **1.2** LED indicators

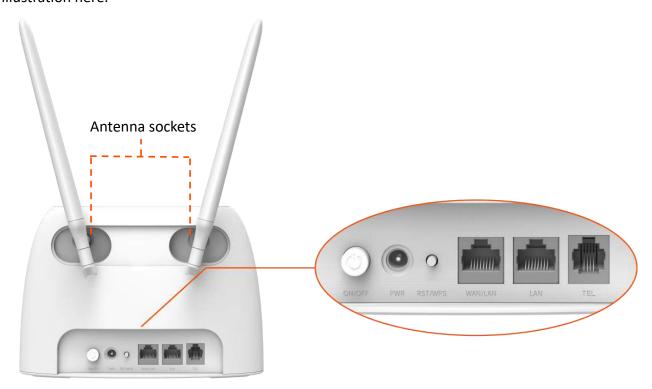
The Wi-Fi 4G router series share the same LED indicators. 4G09 is used for illustration here.



LED indicator	Status	Description
(Power indicator)	Solid on	The router is powered on properly.
(Fower indicator)	Off	The router is powered off or not powered on properly.
(Internet indicator)	Solid on	The router is connected to the internet.
(internet malcator)	Off	The router fails to connect to the internet.
	Solid on	The Wi-Fi network of the router is enabled.
(Wi-Fi indicator)	Blinking	The router is performing WPS negotiation.
	Off	The Wi-Fi network is disabled.
(LAN indicator)	Solid on	At least one device is connected to a LAN port of the router.
(LAN Indicator)	Off	No device is connected to any port of the router.
	3 bars	Excellent signal.
(Signal strength)	2 bars	Good signal.
indicator)	1 bar	Fair signal.
	Off	No 4G/3G signal.

## 1.3 Ports and buttons

Only 4G06 is equipped with a telephone port, while 4G09 and 4G03 are not. 4G06 is used for illustration here.

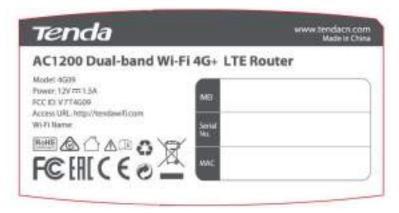


Port/Button	Description		
ON/OFF	Power on/off button.		
	It is used to power on or power off the router.		
PWR	Power jack.		
	It is used to connect to the included power adapter.		
	It serves as both reset and WPS button.		
RST/WPS	<ul> <li>Reset: When the router is working properly, hold down the button for about 8 seconds and release it when all indicators light off and then light up. The router is restored to factory settings.</li> </ul>		
	<ul> <li>WPS: Press the button and release it, the (Wi-Fi) LED indicator blinks. The router gets ready for WPS negotiation. Configure WPS-enabled wireless devices within 2 minutes to start WPS negotiation with the router.</li> </ul>		
	It is a fast Ethernet port, which can serve as a WAN port or a LAN port. By default, it is a LAN port.		
	<ul> <li>When the router is under 3G/4G router mode, it serves as a LAN port.</li> </ul>		
WAN/LAN	<ul> <li>When the router is under wireless router mode, it serves as a WAN port.</li> </ul>		
	<ul> <li>When the wireless repeating function is enabled, do not connect any device to this port.</li> </ul>		
	• When the AP mode is enabled, it serves as a LAN port.		

Port/Button	Description
LAN	It is a LAN port used to be connected to wired devices, such as a computer.  When the IPTV function is enabled under the wireless router mode, it serves as the
	IPTV port to be connected to the set top box.
	Telephone port.
	It is used to connect to a landline telephone using the included telephone cable for voice service.
TEL	Q <sub>Tip</sub>
	<ul> <li>Voice service is only available under the 3G/4G router mode with a SIM card inserted, and ensure that the mobile data is enabled and the router can access the internet before using the voice service.</li> </ul>
	<ul> <li>Internet access is unavailable when you are making phone calls through 3G network.</li> </ul>
Antenna sockets	It is used to connect to the detachable antennas.

### 1.4 Label

The bottom label shows the Access URL, Wi-Fi Name, IMEI, Serial No. and MAC address of the router. See the following figure.



Access URL: It is the default address used to log in to the web UI of the router.

Wi-Fi Name: It specifies the default Wi-Fi name of the router.

**IMEI**: It is the unique mobile device identification code of the router.

**Serial No.**: It is required if you need technical assistance to repair your router.

MAC: It specifies the MAC address of the router.

# 2 Web UI

## 2.1 Log in to the web UI

**Step 1** Connect your smartphone to the Wi-Fi network, or connect your computer to a LAN port of the router (By default, the WAN/LAN and LAN port are both LAN ports).



**Step 2** Start a web browser on the device connected to the router, and visit **tendawifi.com**.



Step 3 Enter the login password, and click Login.



---End



If the above page does not appear, try the following solutions:

- Ensure that the router is powered on properly.
- Ensure that the computer is connected to a LAN port of the router, and <u>Configuring the computer</u> to obtain an IP address automatically.
- Restore the router to factory settings and try again.

The following page appears.



## 2.2 Log out of the web UI

If you log in to the web UI of the router and perform no operation within 5 minutes, the router logs you out automatically. You can also log out by clicking **Exit** at the top right corner of the web UI.

# 2.3 Web UI layout

The web UI of the router consists of two sections, including the navigation bar and the configuration area. See the following figure.



SN	Name	Description
1	Navigation bar	It is used to display the function menu of the router. Users can select functions in the navigation bar and the configuration page appears in the configuration area.
2	Configuration area	It is used to modify or view your configurations.

# Internet status

Log in to the web UI of the router and choose **Internet Status** to enter the page. On this page, you can:

- View the internet status
- View wireless information
- <u>View system information</u>
- View online devices information

## 3.1 Internet status



The router supports both 3G/4G router mode and wireless router mode, and function may differ under different modes. Refer to Operating mode to set the operating mode of the router.

### 3.1.1 Under 3G/4G router mode

To view the internet status:

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Internet Status**.

---End

When the connection between the Internet and the router is shown as below, the router is connected to the internet successfully.



When a red cross and "Connection failed." are shown between the Internet and the Router, it indicates that the internet connection is abnormal.



#### Try the following solutions:

- Navigate to Internet Settings, and ensure that the Mobile Data and Data Roaming functions are enabled, and the mobile data option is set to 4G Preferred.
- Navigate to Internet Settings, and ensure that the dial-up settings parameters are identified by the router automatically. If not, check whether the SIM card is inserted properly, or refer to <u>create an APN profile manually to access the internet</u> to configure the router.
- If the SIM card is identified successfully but no internet access is available, your SIM card may have run out of money. Contact your ISP for more help.

When a red cross and "Please unlock the SIM card" are shown between the Internet and the Router, it indicates that the SIM card is locked. Refer to Unlock the SIM card in the web UI.



When a red cross and "No SIM card inserted" are shown between the Internet and the Router, ensure the SIM card is inserted properly.



#### 3.1.2 Under wireless router mode

To view the internet status:

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Internet Status**.

#### ---End

When the link between the **Internet** and **4G09** is clear as shown below, the router is connected to the internet successfully and you can access the internet via the router.



When a red cross and "Connection failed." are shown between the Internet and the Router, it indicates that the internet connection is abnormal. Please click Connection failed. to navigate to the Internet Settings page and refer to the following scenarios and solutions.



When "Please ensure that the cable between the Internet port of the router and the modem is properly connected" is shown on the page, ensure that the Ethernet cable between the WAN/LAN port of the router and the modem is connected properly. If the problem persists, contact the technical support for help.



When "The user name and password are incorrect." is shown on the page, it indicates that the user name and password you entered are incorrect. Please re-enter the user name and password.

#### GNOTE

Please consider the following tips when entering the user name and password:

- Pay attention to case sensitivity, such as "Z" and "z".
- Pay attention to similar letters and numbers, such as "I" and "1".
- Ensure the completeness of account parameters, such as "0755000513@163.gd", not "0755000513"

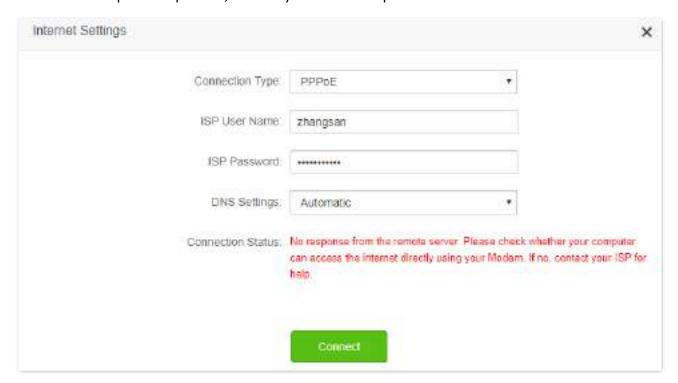
If the problem persists, contact your ISP for help.



When "No response from the remote server. Please check whether your computer can access the internet directly using your Modem. If no, contact your ISP for help." is shown on the page as below, try the following methods:

- Ensure that the Ethernet cable in connected properly.
- Ensure that you choose the proper connection type. Contact your ISP for any doubt about the connection type.
- Power off the router for several minutes, then power it on and try again.

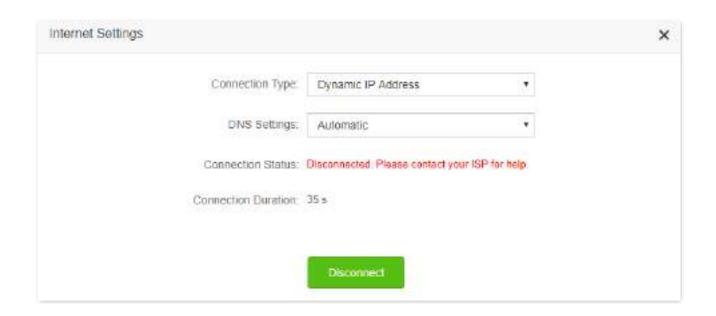
If the problem persists, contact your ISP for help.



When "Disconnected. Please contact your ISP for help." is shown on the page as below, try the following methods:

- Modify the MAC address of WAN port by referring to <u>Change the MAC address of the WAN port</u>.
- Use another device to configure the router.
- Ensure that your internet service does not expire.

If the problem persists, contact Tenda technical support.



### 3.2 Wireless information

To view or configure the wireless information:

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Internet Status**.
- Step 3 Click



---End

You can change wireless parameters as required.



## 3.3 System information

To view the system information:

- Step 1 Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Internet Status**.
- Step 3 Click ...

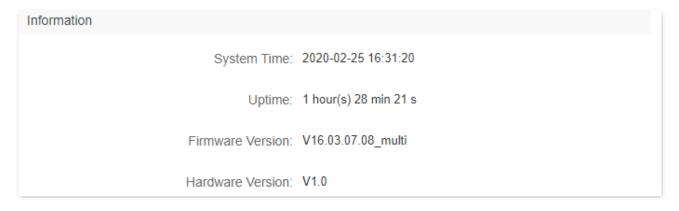




For detailed description of parameters on this page, refer to **System status**.

#### 3.3.1 Basic information

In this part, you can view the basic information of the router, such as system time, uptime and firmware version and hardware version.



## 3.3.2 Connection status

### 3G/4G router mode

Under the 3G/4G router mode, you can view the information of the SIM card and 3G/4G network in this part.

3G/4G	
SIM Card Status:	Ready
Connection Status:	Connected
Signal Strength:	Excellent
ISP:	
Mobile Network:	4G
Statistics:	0.438MB
Upload Speed:	0.0KB/s
Download Speed:	0.0KB/s
IP Address:	10.136.116.154
Subnet Mask:	255.255.255.252
Default Gateway:	10.136.116.153
Primary DNS:	120.80.80.80
Secondary DNS:	221.5.88.88
MAC Address:	

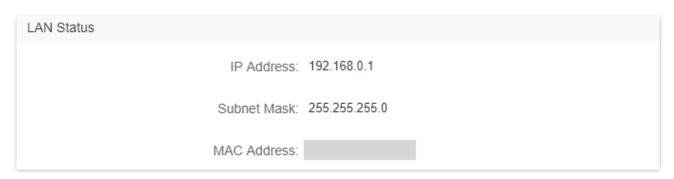
#### Wireless router mode

Under the wireless router mode, you can view the information of the WAN port, including connection type, connection status and connection duration, etc.

WAN Status	
Connection Type:	Dynamic IP Address
Connection Status:	Connected
Connection Duration:	2 hour(s) 29 min 38 s
IP Address:	172.16.20.80
Subnet Mask:	255.255.255.0
Default Gateway:	172.16.20.20
Primary DNS:	8.8.8.8
Secondary DNS:	3.3.3.3
MAC Address:	

#### 3.3.3 LAN status

In this part, you can view the LAN information, such as LAN IPv4 address, subnet mask and MAC address.



## 3.3.4 Wi-Fi status

In this part, you can view the information of 2.4 GHz and 5 GHz Wi-Fi network, including the connection status, visibility, hotspot name and encryption mode, etc.

Wi-Fi Status	
2.4 GHz Wi-Fi Network:	Visible
2.4 GHz Wi-Fi Name:	Tenda_F5E8B0
Encryption Mode:	None
Channel:	9
Bandwidth:	20
MAC Address:	
5 GHz Wi-Fi Network:	Visible
5 GHz Wi-Fi Name:	Tenda_F5E8B0
Encryption Mode:	None
Channel:	161
Bandwidth:	80
MAC Address:	

#### 3.3.5 IPv6 status

This part is only displayed when the IPv6 function is enabled. You can view the information of IPv6 connection, including connection type, IPv6 WAN address and IPv6 LAN address.

### 3.4 Online device information

In this page, you can view the information of devices connected to the router, including the upload speed, download speed and access type, etc. You can also view and add devices to the blacklist.

To access the page:

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Internet Status**.
- Step 3 Click 🗐 💳 .



---End

#### 3.4.1 Add devices to the blacklist

Adding devices to the blacklist to block the internet access:

**Step 1** Choose **Online Devices**, and target the device to be added.



Step 2 Click Add.

#### ---End

On the **Internet Status** page, click — , and then click **Blacklist**, you can view the information of devices that are added to the blacklist.



#### 3.4.2 Remove devices from the blacklist

To remove devices from the blacklist as required:

- **Step 1** Choose **Blacklist**, and target the device to be removed from the blacklist.
- **Step 2** Click **Remove**.



---End

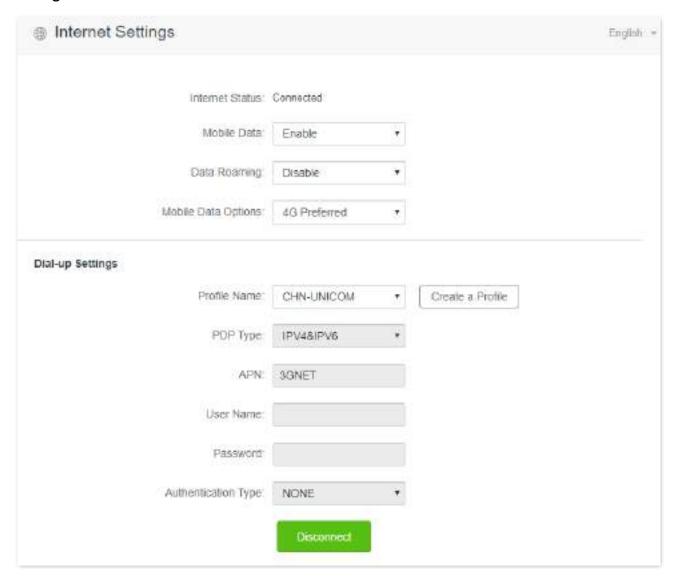
# 4 Internet settings

By configuring the internet settings, you can achieve the shared internet access (IPv4) for multiple users within the LAN. The router supports accessing the internet under both 3G/4G router mode and wireless router mode, and the configuring procedures differ.

### 4.1 Access the internet with a SIM card

If you are configuring the router for the first time or after restoring it to factory settings, refer to the quick installation guide to configure the internet access. After then, you can change the internet settings by following the instructions here.

To access the configuration page, log in to the web UI of the router, and navigate to **Internet Settings**.



#### **Parameter description**

Parameter	Description
Internet Status	It specifies the internet connection status of the SIM card.
Mobile Data	It is used to enable or disable the mobile data traffic. When it is disabled, you cannot access the internet through the router.
	It is used to enable or disable data roaming for the SIM card inserted in the router.
Data Roaming	Data roaming means the data usage produced when you are outside the coverage of your ISP. You can disable data roaming to avoid roaming data usage and charges.
Mobile Data Options	It specifies the mobile network type for internet access.
Profile Name	
PDP Type	Generally, all these parameters are predefined in the SIM card. The router will identify these parameters automatically, which cannot be changed, and use them for
APN	dial-up.
User Name	If the router fails to identify these parameters of your SIM card, you must enter the manually by clicking <b>Create a Profile</b> and dial up for internet access.
Password	If the vertex connet identify these personators contact your ICD for these
Authentication Type	If the router cannot identify these parameters, contact your ISP for them.
Create a Profile	It is used to create an APN dial-up profile when the router fails to identify these parameters automatically.

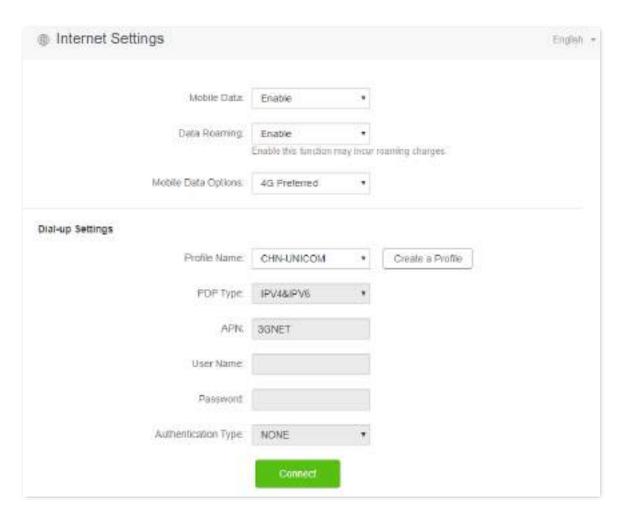
## 4.1.1 Change mobile network preference

When you are already able to access the internet with a SIM card, you can also change the preference towards mobile data, data roaming and preferred network type.

Assume that you are using the router outside the coverage of the ISP of your SIM card and want to use 4G network only.

#### **Configuring procedure:**

- Step 1 Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Internet Settings**.
- **Step 3** Set **Mobile Data** to **Enable**.
- **Step 4** Set **Data Roaming** to **Enable**.
- **Step 5** Set **Mobile Data Option** to **4G Only**.
- **Step 6** Click **Connect**.



---End

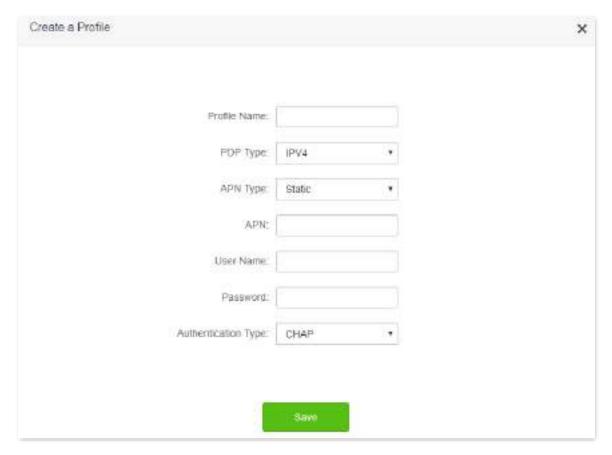
After the configuration, refresh the configuration page. When the **Connected** is shown after **Internet Status,** you can use the 4G network only to access the internet outside the coverage of your ISP.

## 4.1.2 Create an APN profile mannully to access the internet

If the router cannot identify APN parameters automatically and access the internet, you can add a new APN profile manually for dial-up. Contact your ISP for these parameters.

#### **Configuring procedure:**

- Step 1 Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Internet Settings**.
- **Step 3** Click **Create a Profile**.
- **Step 4** Enter required parameters inquired from your ISP.
- Step 5 Click Save.



---End

Wait a moment; the router will use the parameters you entered to dial up for internet access. When the **Connected** is shown after **Internet Status**, you can access the internet with the APN profile you create.

# 4.2 Access the internet through the WAN port

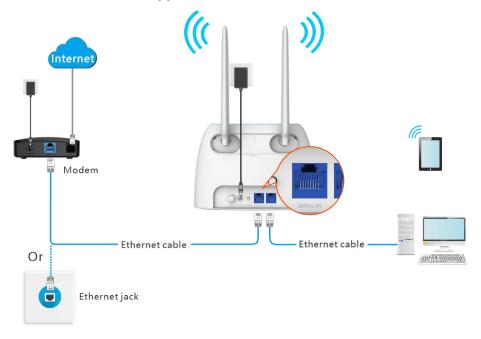
If you want to connect your broadband to the router to access the internet, you can set the router to wireless router mode (refer to Operating mode) and access the internet through the WAN port.



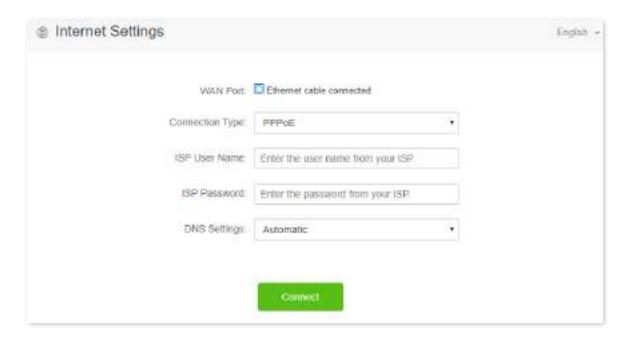
Parameters for accessing the internet are provided by your ISP. Contact your ISP for any doubt.

## 4.2.1 Access the internet with a PPPoE account

If the ISP provides you with PPPoE user name and password, you can choose this connection type to access the internet. The application scenario is shown below.

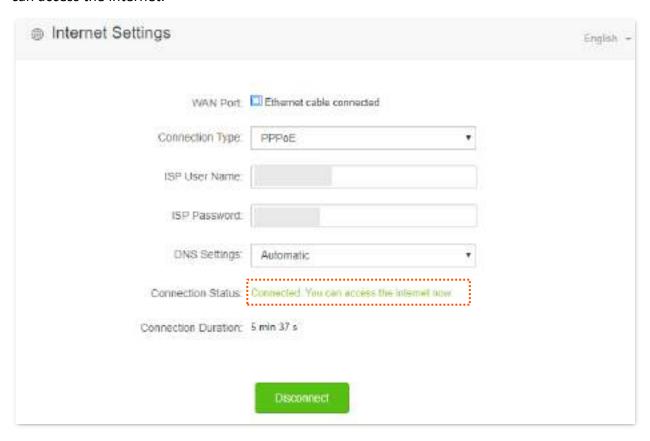


- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Internet Settings**.
- **Step 3** Set **Connection Type** to **PPPoE**.
- **Step 4** Enter the **ISP User Name** and **ISP Password**.
- **Step 5** Click **Connect**.



---End

Wait a moment until "Connected. You can access the internet now." is shown on the page, and you can access the internet.





If you fail to access the internet, try the following methods:

- If "No response from the remote server. Please check whether your computer can access the internet directly using your Modem. If no, contact your ISP for help." is shown on the page, you are recommended to choose access the internet through dynamic IP address.
- If the problem persists, refer to <u>View the internet status</u> to find a solution.

#### **Parameter description**

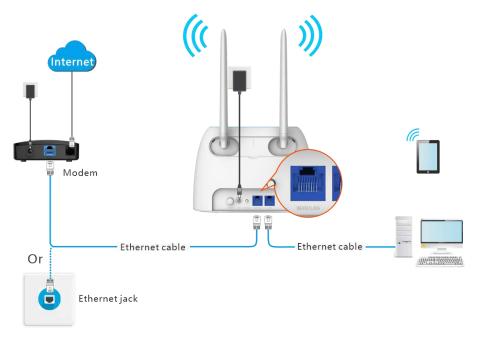
Parameter	Description
ISP User Name	When PPPoE is chosen as the connection type, you need to enter the user name and password provided by your ISP to access the internet.
ISP Password	
	It specifies the obtaining method of WAN port DNS address, which is <b>Automatic</b> by default.
DNS Settings	<ul> <li>Automatic: The router obtains a DNS server address from the DHCP server of the upstream network automatically.</li> </ul>
	<ul> <li>Manual: The DNS server address is configured manually.</li> </ul>
	<ul> <li>Manual: The DNS server address is configured manually.</li> <li>It specifies the internet connection status.</li> </ul>
Connection Status	
Connection Status	It specifies the internet connection status.  • When "Connected. You can access the internet now." is shown here, the router is

# 4.2.2 Access the internet through dynamic IP address

Generally, accessing the internet through dynamic IP address is applicable in the following situations:

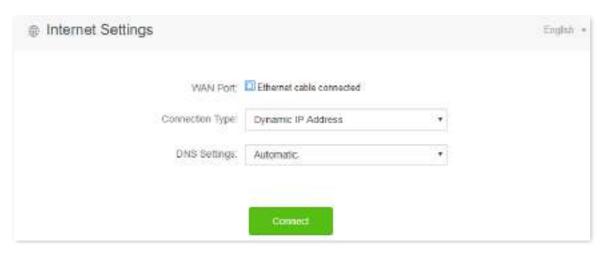
- Your ISP does not provide PPPoE user name and password, or any information including IP address, subnet mask, default gateway and DNS server.
- You have a router with internet access and want to add a 4G09 as the other one.

The application scenario is shown below.



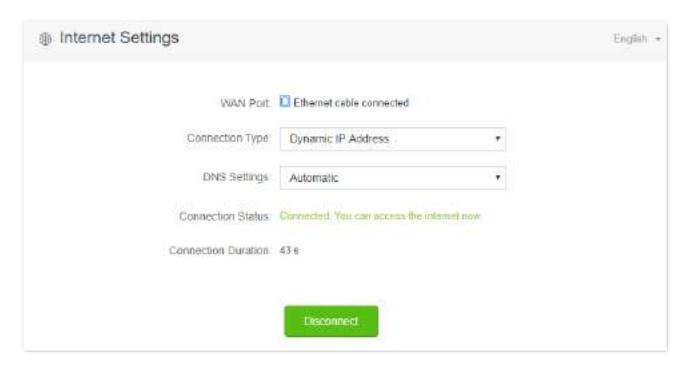
## **Configuring procedure:**

- Step 1 Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Internet Settings**.
- **Step 3** Set **Connection Type** to **Dynamic IP Address**.
- Step 4 Click Connect.



---End

Wait a moment until "Connected. You can access the internet now." is shown on the page, and you can access the internet.



If you fail to access the internet, refer to View the internet status to find a solution.

#### **Parameter description**

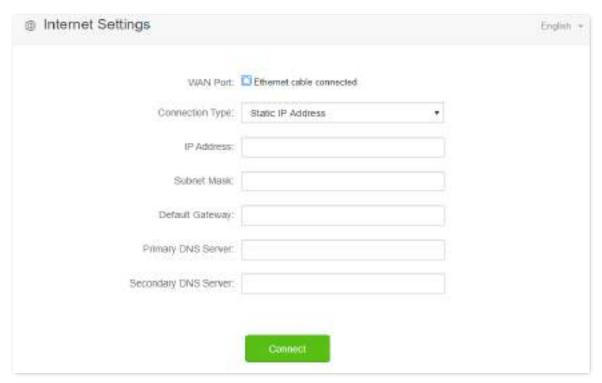
Parameter	Description
DNS Settings	It specifies the obtaining method of WAN DNS address, which is <b>Automatic</b> by default.
	<ul> <li>Automatic: Obtain a DNS server address from the DHCP server of the upstream network.</li> </ul>
	<ul> <li>Manual: Configure the DNS server address manually.</li> </ul>
	It specifies the internet connection status.
Connection Status	<ul> <li>When "Connected. You can access the internet now." is shown here, the router is connected to the internet successfully.</li> </ul>
	<ul> <li>When other information is shown here, the router fails to connect to the internet.</li> <li>Please take corresponding measures according to the information shown here.</li> </ul>

# 4.2.3 Access the internet with static IP address information

When your ISP provides you with information including IP address, subnet mask, default gateway and DNS server, you can choose this connection type to access the internet.

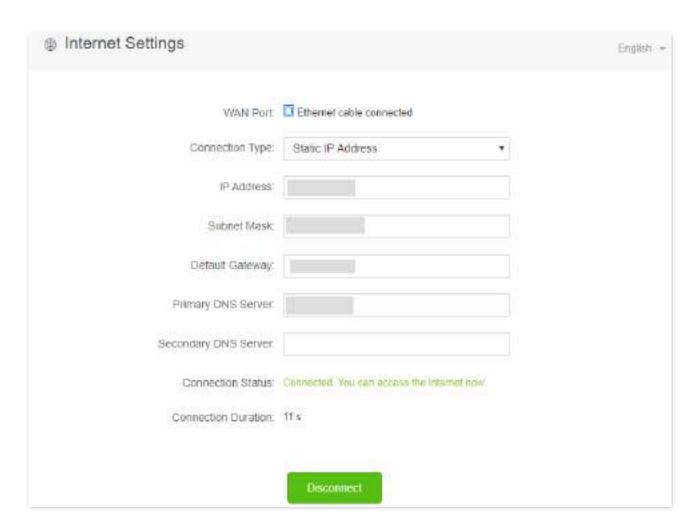
- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Internet Settings**.
- **Step 3** Set **Connection Type** to **Static IP Address**.
- **Step 4** Enter **IP Address**, **Subnet Mask**, **Default Gateway** and **Primary/Secondary DNS server**.

# **Step 5** Click **Connect**.



#### ---End

Wait a moment until "Connected. You can access the internet now." is shown on the page, you can access the internet.



If you fail to access the internet, refer to refer to <u>View the internet status</u> to find a solution.

## **Parameter description**

Parameter	Description	
IP Address		
Subnet Mask	When static IP address is chosen as the connection type, enter the fixed IP address information provided by your ISP.  If your ISP only provides one DNS server, you can leave the secondary DNS server blank.	
Default Gateway		
Primary DNS Server		
Secondary DNS Server		
	It specifies the internet connection status.	
Connection Status	<ul> <li>When "Connected. You can access the internet now." is shown here, the router is connected to the internet successfully.</li> </ul>	
Sermestron Status	<ul> <li>When other information is shown here, the router fails to connect to the internet. Please take corresponding measures according to the information shown on the page.</li> </ul>	
Connection Duration	It specifies the duration since the router is connected to the internet.	

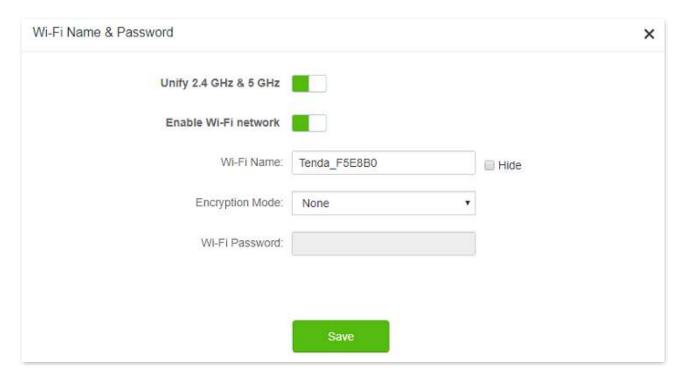
# Wi-Fi settings

# 5.1 Wi-Fi name & password

# 5.1.1 Overview

To access the configuration page, log in to the web UI of the router, and navigate to **Wi-Fi Settings** > **Wi-Fi** Name & **Password**.

On this page, you can configure basic Wi-Fi parameters, such as the Wi-Fi name and password.



#### Parameter description

Parameter	Description
	It is used to enable or disable the Unify 2.4 GHz & 5 GHz function, which is enabled by default.
Unify 2.4 GHz & 5 GHz	When this function is enabled, the 2.4 GHz and 5 GHz Wi-Fi networks share the same SSID and password. Devices connected to the Wi-Fi network will use the network with better connection quality automatically.
Enable Wi-Fi Network	It is used to enable or disable the Wi-Fi networks of the router.

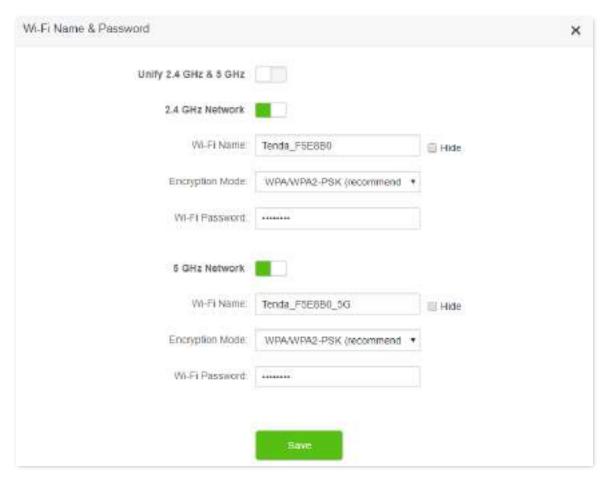
Parameter	Description
2.4 GHz Network	You can enable or disable the 2.4 GHz network and 5 GHz network separately when the Unify 2.4 GHz $\&$ 5 GHz function is disabled.
	<ul> <li>If the wireless devices, such as mobile phones, are far away from the router, or blocked from the router by a wall, it is recommended to connect to the 2.4 GHz network.</li> </ul>
5 GHz Network	<ul> <li>If the wireless devices are close to the router, it is recommended to connect to the 5 GHz network.</li> </ul>
Wi-Fi Name	It specifies the Wi-Fi network name (SSID) of the corresponding Wi-Fi network.
	It is used to hide the Wi-Fi name of the Wi-Fi network, to improve the security level of the Wi-Fi network.
Hide	When this function is enabled, the Wi-Fi network is invisible to wireless devices. You need to enter the Wi-Fi name of the network on your wireless devices (such as a smart phone) manually if you want to join the network.
	It specifies the encryption modes supported by the router, including:
	<ul> <li>None: It indicates that the Wi-Fi network is not encrypted and any clients can access the network without a password. This option is not recommended as it leads to low network security.</li> </ul>
Encryption Mode	<ul> <li>WPA-PSK: The network is encrypted with WPA-PSK/AES, which has a better compatibility than WPA2-PSK.</li> </ul>
	<ul> <li>WPA2-PSK: The network is encrypted with WPA2-PSK/AES, which has a higher security level than WPA-PSK.</li> </ul>
	<ul> <li>WPA/WPA2-PSK (recommended): It indicates that WPA-PSK and WPA2-PSK are adopted to encrypt the network, providing both security and compatibility.</li> </ul>
	It specifies the password for connecting to the Wi-Fi network. You are strongly recommended to set a Wi-Fi password for security.
Wi-Fi Password	Q <sub>TIP</sub>
	It is recommended to use the combination of numbers, uppercase letters, lowercase letters, and special symbols in the password to enhance the security of the Wi-Fi network.

# 5.1.2 Separate the 2.4 GHz Wi-Fi name from 5 GHz Wi-Fi name

The router supports both 2.4 GHz and 5 GHz Wi-Fi networks, which are unified and only one Wi-Fi name is displayed by default. If you want to separate the Wi-Fi names of the two networks, follow the procedures below.

- Step 1 Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Wi-Fi Settings** > **Wi-Fi Name & Password.**
- Step 3 Disable Unify 2.4 GHz & 5 GHz.

- Step 4 Customize the Wi-Fi Name and Wi-Fi Password of each Wi-Fi network.
- Step 5 Click Save.



---End

When completing the configurations, you can connect to the Wi-Fi networks of the router to access the internet.

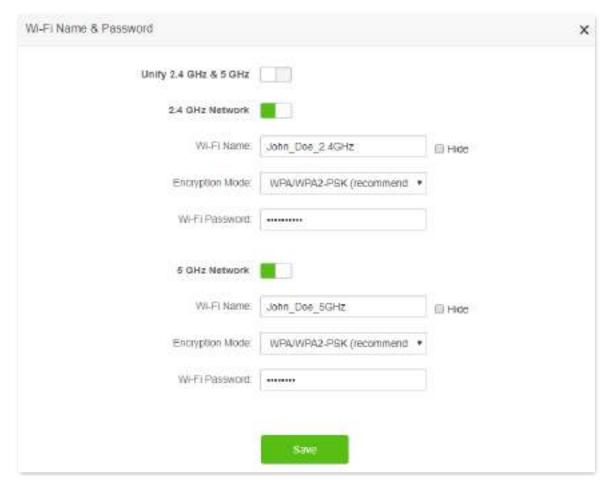
# 5.1.3 Change the Wi-Fi name and Wi-Fi password

The router supports both 2.4 GHz and 5 GHz Wi-Fi networks.

Assume that you want to change the 2.4 GHz Wi-Fi name and password to John\_Doe\_2.4GHz and Tenda+Wireless24, and the 5 GHz Wi-Fi name and password to John\_Doe\_5GHz and Tenda+Wireless5. Both networks adopt WPA/WPA2-PSK (recommended) as the encryption type.

- Step 1 Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Wi-Fi Settings** > **Wi-Fi Name & Password.**
- Step 3 Disable Unify 2.4 GHz & 5 GHz.
- **Step 4** Change the parameters of the 2.4 GHz network.
  - Change the Wi-Fi Name of the 2.4 GHz network, which is John\_Doe\_2.4GHz in this example.

- 2. Choose an Encryption Mode, which is WPA/WPA2-PSK (recommended) in this example.
- **3.** Change the **Wi-Fi Password** of the 2.4 GHz network, which is **Tenda+Wireless24** in this example.
- **Step 5** Change the parameters of the 5 GHz network.
  - 1. Change the Wi-Fi Name of the 5 GHz network, which is John\_Doe\_5GHz in this example.
  - 2. Choose an Encryption Mode, which is WPA/WPA2-PSK (recommended) in this example.
  - **3.** Change the **Wi-Fi Password** of the 5 GHz network, which is **Tenda+Wireless5** in this example.
- Step 6 Click Save.



#### ---End

When completing the configurations, you can connect your wireless devices to any Wi-Fi networks of the router to access the internet.

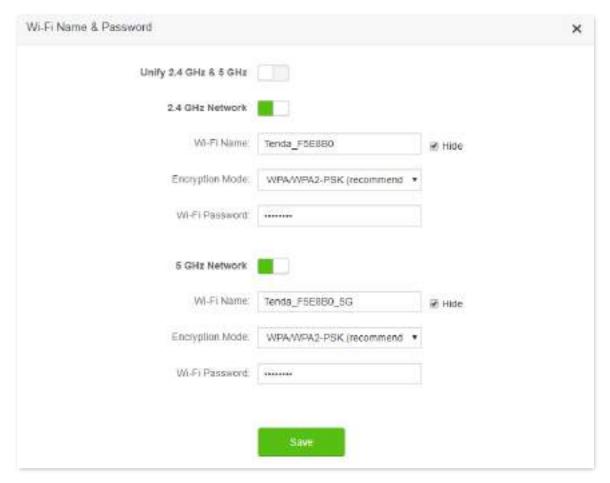
## 5.1.4 Hide the Wi-Fi network

The hidden Wi-Fi networks are invisible to wireless devices, thus improving the security of the networks.

## **Configuring procedure:**

**Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.

- **Step 2** Choose **Wi-Fi Settings** > **Wi-Fi Name & Password.**
- **Step 3** Tick **Hide** of the target network.
- Step 4 Click Save.



---End

When configuration is completed, the corresponding Wi-Fi network name is invisible to wireless devices.

# **5.1.5** Connect to a hidden Wi-Fi network

When a Wi-Fi network is hidden, you need to enter the Wi-Fi name manually first and connect to it.

Assume that the Unify 2.4 GHz & 5 GHz function is enabled and the parameters are:

- Wi-Fi name: Jone Doe
- Encryption type: WPA/WPA2-PSK (recommended)
- Wi-Fi password: Tenda+Wireless245

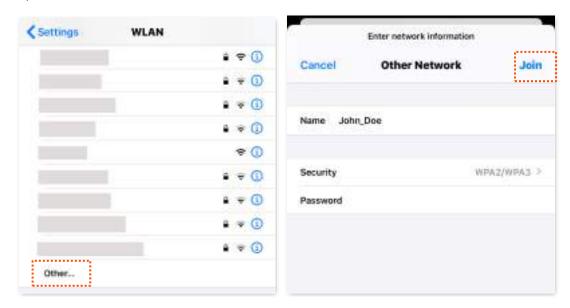


If you do not remember the wireless parameters of the Wi-Fi network, log in to the web UI of the router and navigate to **Wi-Fi Settings** > **Wi-Fi Name & Password** to find them.

Procedures for connecting to the Wi-Fi network on your wireless device (Example: iPhone):

**Step 1** Tap **Settings** on your phone, and choose **WLAN**.

- Step 2 Enable WLAN.
- **Step 3** Scroll the Wi-Fi list to the bottom, and tap **Other...**.
- **Step 4** Enter the Wi-Fi name and password, which are **John\_Doe** and **Tenda+Wireless245** in this example.
- Step 5 Set security to WPA2/WPA3 (If WPA2/WPA3 is not available, choose WPA2).
- Step 6 Tap Join.



---End

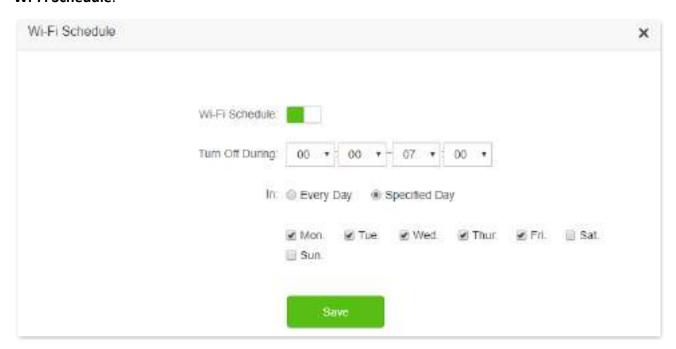
When completing the configurations, you can connect to the hidden Wi-Fi network to access the internet.

# 5.2 Wi-Fi schedule

## 5.2.1 Overview

This Wi-Fi Schedule function allows you to disable the Wi-Fi networks of the router at specified period. By default, this function is disabled.

To access the configuration page, log in to the web UI of the router, and choose **Wi-Fi Settings** > **Wi-Fi Schedule**.





To make the Wi-Fi schedule function work properly, please ensure the system time is synchronized with the internet time. Refer to <a href="Sync the system time">Sync the system time with the internet time</a> for configuration.

#### **Parameter description**

Parameter	Description
Wi-Fi Schedule	It is used to enable/disable the Wi-Fi schedule function.
Turn Off During	It specifies the period when the Wi-Fi networks are disabled.
In	It specifies the day(s) on which the Wi-Fi networks are disabled during the specified period.

# 5.2.2 An example of configuring Wi-Fi schedule

Assume that you want to disable the Wi-Fi network from 22:00 to 07:00 every day.

- Step 1 Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Wi-Fi Settings** > **Wi-Fi Schedule**.

- Step 3 Enable Wi-Fi Schedule.
- Step 4 Set a period for the Wi-Fi networks to be disabled, which is 22:00~07:00 in this example.
- **Step 5** Set the days when the function works, which is **Every Day** in this example.
- **Step 6** Click **Save**.



---End

When the configuration is completed, the Wi-Fi networks will be disabled from 20:00 to 7:00 every day.

# 5.3 Wireless repeating



This function is only available under the wireless router mode. Refer to Operating mode to set the operating mode of the router.

## 5.3.1 Overview

By configuring the wireless repeating function, you can extend the coverage of the existing Wi-Fi network.

To access the configuration page, log in to the web UI of the router, and choose **Wi-Fi Settings** > **Wireless Repeating**.

This function is disabled by default. When it is enabled, the page is shown as below.



- When the wireless repeating function is enabled, some other functions will be unavailable, such as Wi-Fi schedule, guest network, WPS and IPTV.
- When wireless repeating is enabled, do not connect any device to the WAN port of the router.



#### **Parameter description**

Parameter	Description
Wireless Repeating	It is used to enable/disable the Wireless Repeating function.
Repeating Mode	<ul> <li>Two repeating modes are available:</li> <li>WISP mode: Generally used to bridge the hotspot of ISPs.</li> <li>Client+AP mode: Able to bridge all kinds of Wi-Fi network.</li> </ul>
repeating would	<ul> <li>When WISP mode is chosen and the LAN IP of the router is at the same network segment as that of the upstream device, the router will change the LAN IP address to a different network segment to avoid conflict.</li> <li>After the router is set to WISP mode, you are required to access the internet by</li> </ul>
	referring to the configuring procedures in <u>Access the internet through the WAN port</u>

Parameter	Description
	according to the connection type you choose.
Upstream Wi-Fi Name	It specifies the Wi-Fi name that you want to bridge. If you choose <b>Enter a Wi-Fi name</b> manually, you are required to enter the <b>Wi-Fi Name</b> , <b>Frequency Band</b> and <b>Encryption Mode</b> , <b>Encryption Algorithm</b> and <b>Upstream Wi-Fi Password</b> manually.
Upstream Wi-Fi Password	It specifies the Wi-Fi password of the Wi-Fi name that you want to bridge.

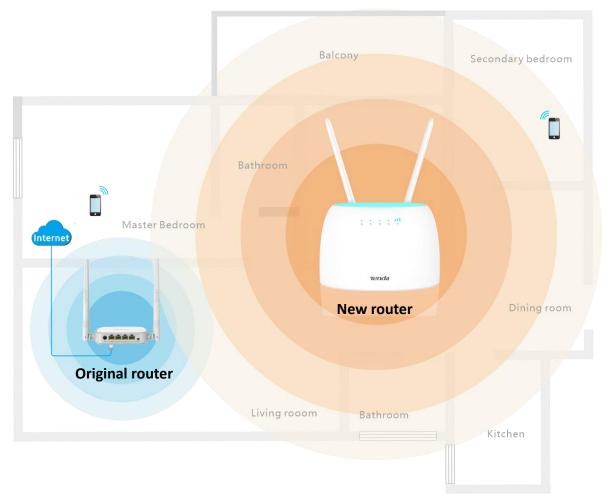
# **5.3.2** Extend the existing Wi-Fi network

When there is already a router with internet access in your home, you can refer to the configurations in this part to extend the Wi-Fi network coverage.

Assume that your existing Wi-Fi name and password are:

Upstream Wi-Fi name: Home\_Wi-Fi

Wi-Fi password: 12345678



#### Method 1: Set the new router to WISP mode

### **Configuring procedure:**

**Step 1** Log in to the web UI of the router.

- 1. Place the new router near the existing router and power it on. Connect your wireless device to the Wi-Fi network of your new router, or connect a computer to the LAN port of the new router. Do not connect any device to the WAN port of the new router.
- 2. Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router. A computer is used for illustration below.



If you have finished the quick setup wizard before, skip to Step 2 to proceed with the configuration.

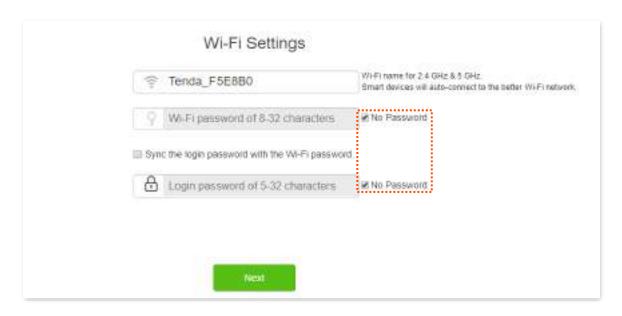
3. Click Start.



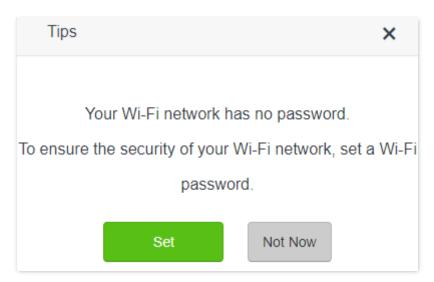
4. Click Skip.



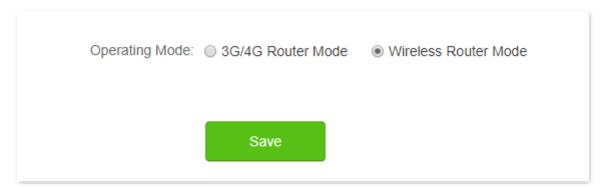
5. Do not set login and Wi-Fi password now by ticking No Password, and click Next.



6. Click Not Now.



- **Step 2** Set the router to wireless router mode.
  - 1. Choose Advanced Settings > Operating Mode.
  - 2. Click Wireless Router Mode, and click Save.

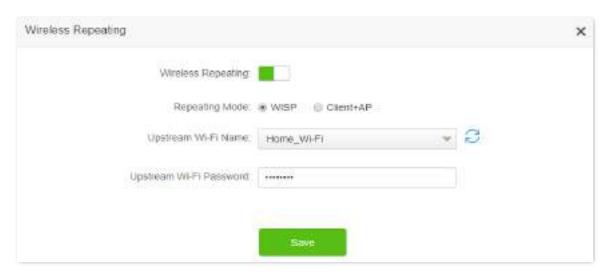


- **Step 3** Set the new router to WISP mode.
  - 1. Choose Wi-Fi Settings > Wireless Repeating.
  - 2. Enable Wireless Repeating, and choose WISP.

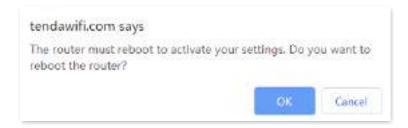
3. Click Select to select an existing Wi-Fi network, which is Home\_Wi-Fi in this example.



- Step 4 Enter the Upstream Wi-Fi Password, which is 12345678 in this example.
- Step 5 Click Save.



**Step 6** Click **OK**, and wait for the router to reboot.



**Step 7** Log in to the web UI of the router again, navigate to **Internet Status** to check if the wireless repeating succeeds.





If the connection between the **Upstream router** and **My router** failed, try the following solutions:

- Ensure that you have entered the correct WiFi password of the WiFi, and mind case sensitivity.
- Ensure that My router is within the wireless coverage of the Upstream router.

**Step 8** Relocate the new router and power it on by referring to the following suggestions.

- Between the original router and the uncovered area, but within the coverage of the original router.
- Away from the microwave oven, electromagnetic oven, refrigerator.
- Above the ground with few obstacles.

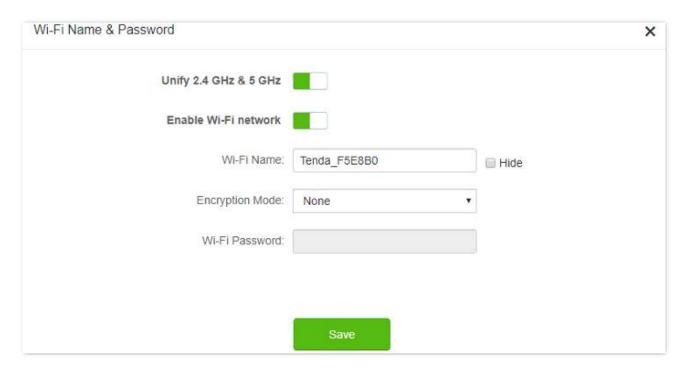


Do not connect any device to the WAN port of the new router after setting the router to WISP mode.

#### ---End

To access the internet, connect your computer to a LAN port of the new router, or connect your smart phone to the Wi-Fi network of the new router.

You can find the Wi-Fi name and password on the **Wi-Fi Settings** > **Wi-Fi Name & Password** page. If the network is not encrypted, you can also set a Wi-Fi password on this page for security.





If you cannot access the internet, try the following solutions:

- Ensure that the existing router is connected to the internet successfully.
- Ensure that your wireless devices are connected to the Wi-Fi network of the new router.
- If the computer connected to the router for repeating cannot access the internet, ensure that the computer is configured to obtain an IP address and DNS sever automatically.

## Method 2: Set the new router to Client+AP mode

## **Configuring procedure:**

**Step 1** Log in to the web UI of the router.

- 1. Put the new router near the existing router and power it on. Connect your wireless device to the Wi-Fi network of your new router, or connect a computer to the LAN port of the router. Do not connect any device to the WAN port of the new router.
- Start a web browser on a device connected to the router and visit tendawifi.com to log in to the web UI of the router. A computer is used for illustration below.



If you have finished the quick setup wizard before, skip to Step 2 to proceed with the configuration.

3. Click Start.



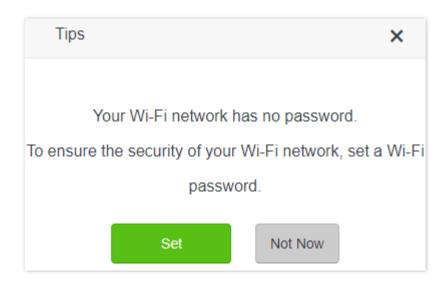
4. Click Skip.



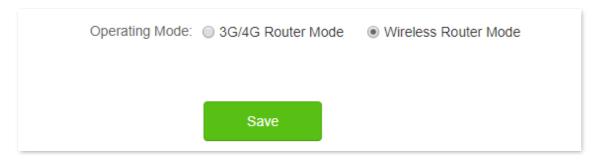
5. Do not set login and Wi-Fi password now, and click Next.



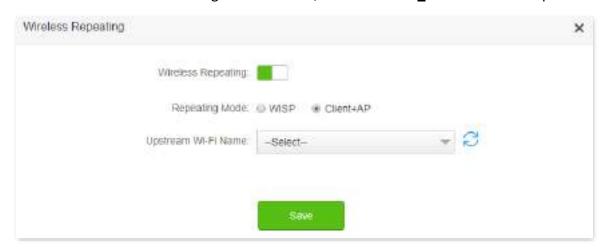
6. Click Not Now.



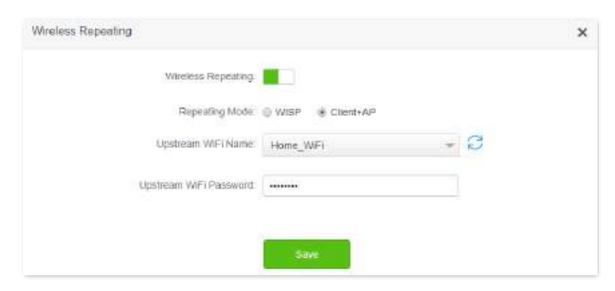
- **Step 2** Set the router to wireless router mode.
  - 1. Choose Advanced Settings > Operating Mode.
  - 2. Click Wireless Router Mode, and click Save.



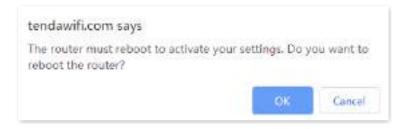
- **Step 3** Set the new router to **Client+AP** mode.
  - 1. Choose Wi-Fi Settings > Wireless Repeating.
  - 2. Enable Wireless Repeating, and choose Client+AP.
  - 3. Click **Select** to select the existing Wi-Fi network, which is **Home\_Wi-Fi** in this example.



- **Step 4** Enter the **Upstream Wi-Fi Password**, which is **12345678** in this example.
- Step 5 Click Save.



**Step 6** Click **OK**, and wait for the router to reboot.



**Step 7** Log in to the web UI of the router again, navigate to **Internet Status** to check if the wireless repeating succeeds.





If the connection between the **Upstream router** and **My router** failed, try the following solutions:

- Ensure that you have entered the correct WiFi password of the WiFi, and mind case sensitivity.
- Ensure that My router is within the wireless coverage of the Upstream router.

**Step 8** Relocate the new router and power it on by referring to the following suggestions.

- Between the original router and the uncovered area, but within the coverage of the original router.
- Away from the microwave oven, electromagnetic oven, refrigerator.
- Above the ground with few obstacles.



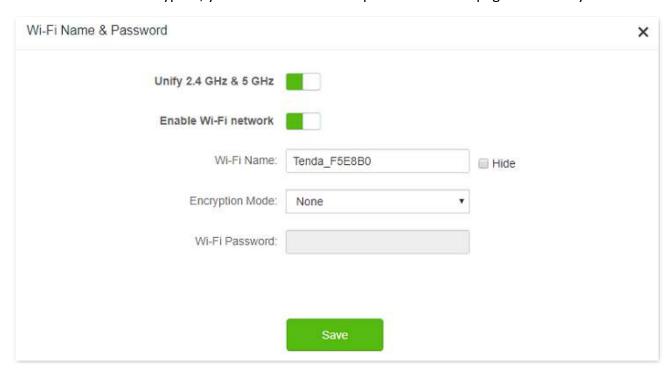
After the new router is set to Client+AP mode:

- Do not connect any device to the WAN port of the new router.
- The LAN IP address of the router will change. Please log in to the web UI of the router by visiting tendawifi.com. If there is another network device with the same login domain name (tendawifi.com) with the router, log in to the upstream router and find the IP address obtained by the new router in the client list. Then you can log in to the web UI of the router by visiting the IP address.

#### ---End

To access the internet, connect your computer to the LAN port of the new router, or connect your smart phone to the Wi-Fi network of the new router.

You can find the Wi-Fi name and password on the **Wi-Fi Settings** > **Wi-Fi Name & Password** page. If the network is not encrypted, you can also set a Wi-Fi password on this page for security.





If you cannot access the internet, try the following solutions:

- Ensure that the existing router is connected to the internet successfully.
- Ensure that your wireless devices are connected to the Wi-Fi network of the new router.
- If the computer connected to the router cannot access the internet, ensure that the computer is configured to obtain an IP address and DNS sever automatically.

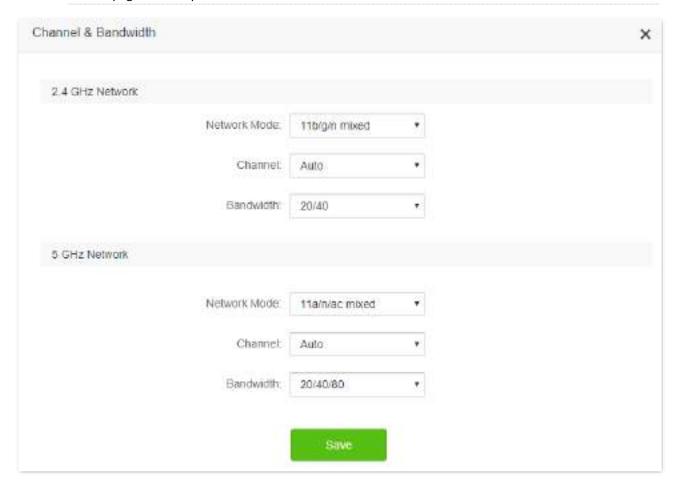
# 5.4 Channel & bandwidth

In this section, you can change network mode, wireless channel, and wireless bandwidth of 2.4 GHz and 5 GHz Wi-Fi networks.

To access the configuration page, log in to the web UI of the router, and choose **Wi-Fi Settings** > **Channel & Bandwidth**.



In order not to influence the wireless performance, it is recommended to maintain the default settings on this page without professional instructions.



#### **Parameter description**

Parameter	Description
	It specifies various protocols adopted for wireless transmission.
	2.4 GHz Wi-Fi network supports 11n, 11b/g mixed and 11b/g/n mixed modes.
Network	• 11n: It indicates that devices compliant with IEEE 802.11n protocol can connect to the 2.4 GHz Wi-Fi network of the router.
Mode	• 11b/g mixed: It indicates that devices compliant with IEEE 802.11b or IEEE 802.11g protocol can connect to the 2.4 GHz Wi-Fi network of the router.
	• 11b/g/n mixed: It indicates that all devices can connect to the router if they are compliant with IEEE 802.11b or IEEE 802.11g protocol, or work at 2.4 GHz with IEEE 802.11n protocol

Parameter	Description
	5 GHz Wi-Fi network supports 11ac, 11a/n/ac mixed modes.
	• 11ac: It indicates that devices complaint with IEEE 802.11ac protocol can connect to the router.
	• 11a/n/ac mixed: It indicates that all devices that are compliant with IEEE 802.11a or IEEE 802.11ac protocol, or work at 5 GHz with IEEE 802.11n protocol can connect to the router.
	It specifies the channel in which the Wi-Fi network works.
Wi-Fi Channel	By default, the wireless channel is <b>Auto</b> , which indicates that the router selects a channel for the Wi-Fi network automatically. You are recommended to choose a channel with less interference for better wireless transmission efficiency. You can use a third-party tool to scan the Wi-Fi signals nearby to understand the channel usage situations.
	It specifies the bandwidth of the wireless channel of a Wi-Fi network. Please change the default settings only when necessary.
	• 20: It indicates that the channel bandwidth used by the router is 20 MHz.
Wi-Fi Bandwidth	• 40: It indicates that the channel bandwidth used by the router is 40 MHz.
	• 20/40: It specifies that a router can switch its channel bandwidth between 20 MHz and 40 MHz based on the ambient environment. This option is available only at 2.4 GHz.
	<ul> <li>80: It indicates that the channel bandwidth used by the router is 80 MHz. This option is available only at 5 GHz.</li> </ul>
	• 20/40/80: It specifies that a router can switch its channel bandwidth among 20 MHz, 40 MHz, and 80 MHz based on the ambient environment. This option is available only at 5 GHz.

# **5.5** Transmit power

In this module, you can adjust the wall-penetration capability and wireless coverage of the router by setting the transmit power.

To access the configuration page, log in to the web UI of the router, and choose **Wi-Fi Settings** > **Transmit Power**.



Parameter	Description
Signal Strength	It specifies the mode of signal strength. The default mode is <b>High</b> .
	<ul> <li>High: It is typically used to meet wireless coverage requirements in large or multi-barrier environments.</li> </ul>
	• <b>Medium</b> : It is typically used to meet wireless coverage requirements in medium-area or less-obstacle environments.
	<ul> <li>Low: It is typically used to meet wireless coverage requirements in small area or barrier- free environments.</li> </ul>
	Q <sub>TIP</sub>
	It is recommended to choose the Low mode if the network experience is satisfactory enough under this mode.

# **5.6 WPS**

## 5.6.1 Overview

The WPS function enables wireless devices, such as smartphones, to connect to Wi-Fi networks of the router quickly and easily.

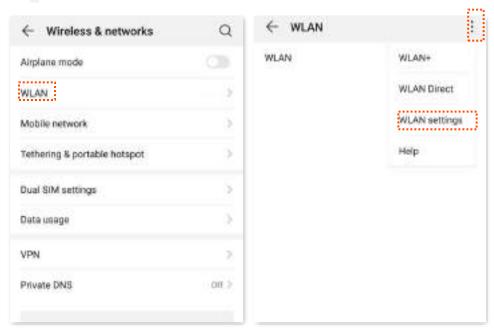
To access the configuration page, log in to the web UI of the router, and choose **Wi-Fi Settings** > **WPS**.



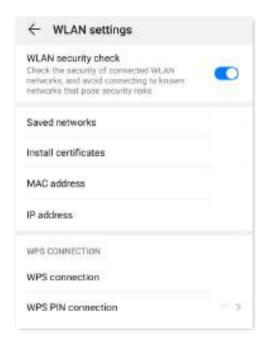
This function is only applicable to WPS-enabled wireless devices.

# **5.6.2** Connect devices to the Wi-Fi network using the WPS button

- **Step 1** Find the **RST/WPS** button on the rear panel of the router, and hold it down for 1 to 3 seconds. The Wi-Fi indicator blinks slow.
- Step 2 Configure the WPS function on your wireless devices within 2 minutes. Configurations on various devices may differ (Example: HUAWEI P10).
  - 1. Find Settings on the phone.
  - Choose WLAN.
  - 3. Tap:, and choose WLAN settings.



#### 4. Choose WPS connection.



#### ---End

Wait a moment until the WPS negotiation is completed, and the phone is connected to the Wi-Fi network.

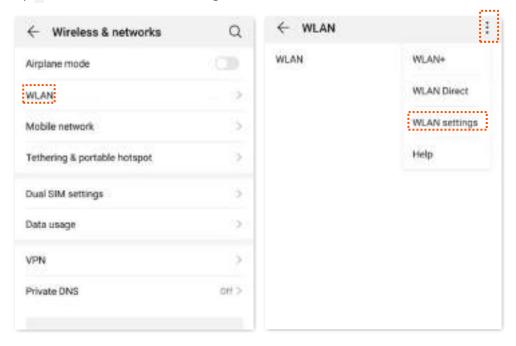


# 5.6.3 Connect devices to the Wi-Fi network through the web UI of the router

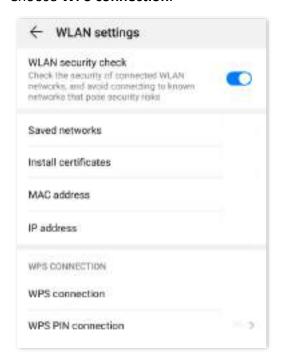
- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- Step 2 Choose Wi-Fi Settings > WPS.
- Step 3 Click Click Here below Method 1.



- **Step 4** Configure the WPS function on your wireless devices **within 2 minutes**. Configurations on various devices may differ (Example: HUAWEI P10).
  - 1. Find WLAN settings on the phone.
  - 2. Tap:, and choose WLAN settings.



#### 3. Choose WPS connection.



#### ---End

Wait a moment until the WPS negotiation is completed, and the phone is connected to the Wi-Fi network.



# **5.6.4** Connect devices to the Wi-Fi network using the PIN code of the router



The router only supports WPS connection by entering the PIN code on wireless devices, which is usually used on Wi-Fi network adapters. Please refer to the user guide of the Wi-Fi network adapter for configuration details.

## **Configuring procedure:**

**Step 1** Find the PIN code of the router by logging in to the web UI of the router, and navigate to **Wi-Fi Settings** > **WPS**. The PIN code is shown under **Method 2**.



**Step 2** Enter the PIN code on the wireless device that supports WPS connection using the PIN code.

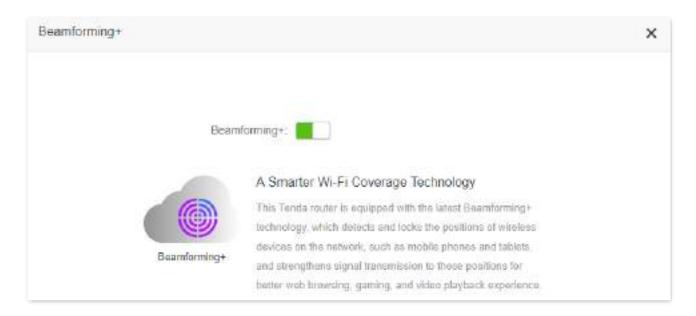
#### ---End

Wait a moment until the WPS negotiation is completed, and the wireless device is connected to the Wi-Fi network.

# 5.7 Beamforming+

Beamforming+ is a radio wave technology written into IEEE 802.11ac standard. Traditionally, the router broadcasts the data in all directions when broadcasting a Wi-Fi signal. With beamforming, the router transmits radio signal in the direction of the client, thus creating a stronger, faster and more reliable wireless communication. This function is enabled by default.

To access the configuration page, log in to the web UI of the router, and choose **Wi-Fi Settings** > **Beamforming+**.



The following figure shows the wireless transmission when Beamforming+ is enabled.



The following figure shows the wireless transmission when Beamforming+ is disabled.



## 5.8 AP mode



This function is only available under the wireless router mode. Refer to Operating mode to set the operating mode of the router.

When you have a smart home gateway which only provides wired internet access, you can set the router to work in AP mode to provide wireless coverage.



When the router is set to AP mode:

- Every physical port can be used as a LAN port.
- The LAN IP address of the router will be changed. Please log in to web UI of the router by visiting **tendawifi.com**.
- Functions, such as bandwidth control and virtual server, will be unavailable. Refer to the web UI for available functions.

## **Configuring procedure:**

**Step 1** Power on the router. Connect a computer to the LAN port of the router, or connect your smart phone to the Wi-Fi network of the router.



If you have finished the quick setup wizard before, start a web browser and visit tendawifi.com and skip to <a href="Step 2">Step 2</a> to proceed with the configuration.

#### Step 2 Log in to the web UI of the router.

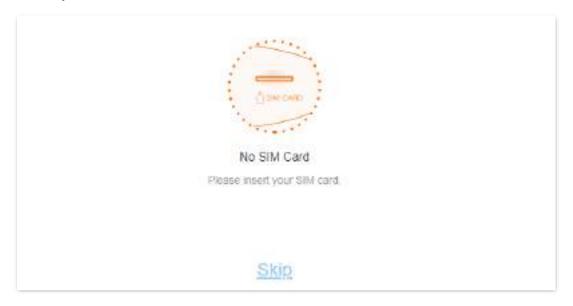
1. Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router. A computer is used for illustration below.



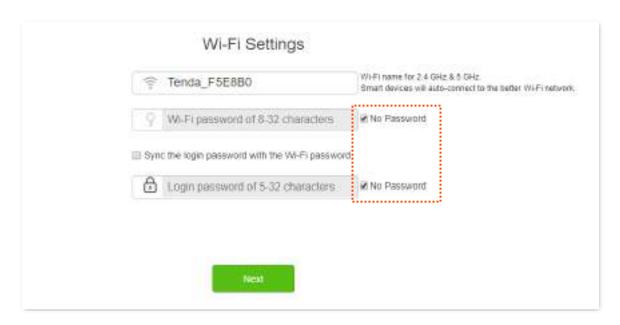
## 2. Click Start.



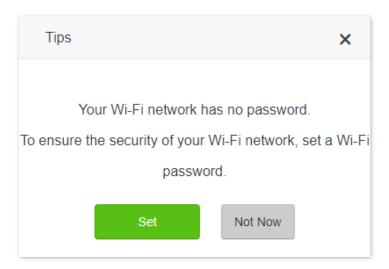
## 3. Click Skip.



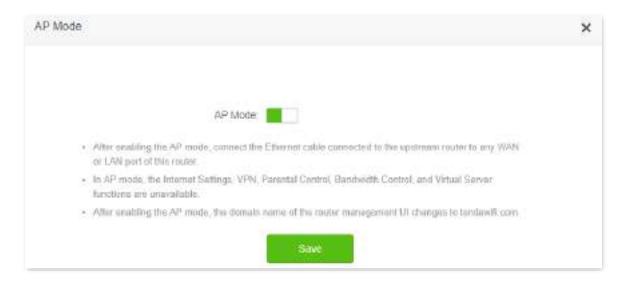
**4.** Do not set login and Wi-Fi password now by ticking **No Password**, and click **Next**.



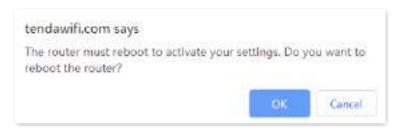
#### 5. Click Not Now.



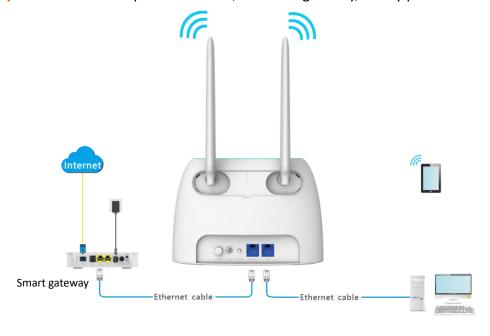
- **Step 3** Set the router to AP mode.
  - 1. Navigate to Wi-Fi Settings > AP Mode.
  - 2. Enable AP Mode.
  - 3. Click Save.



**Step 4** Click **OK**, and wait for the router to reboot.



**Step 5** Connect the upstream device, such as a gateway, to any port of the router.



---End

Log in to the web UI of the router again, and navigate to **Internet Status** to check if the AP mode is configured successfully.

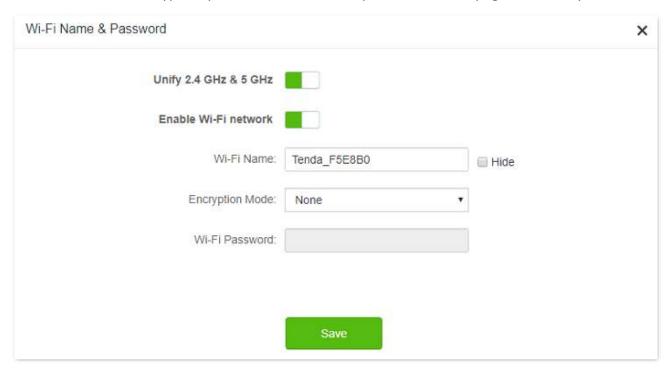




If there is another network device with the same login domain name (tendawifi.com) with the router, log in to the upstream router and find the IP address obtained by the new router in the client list. Then you can log in to the web UI of the router by visiting the IP address.

To access the internet, connect your computer to physical port, or connect your smart phone to the Wi-Fi network.

You can find the Wi-Fi name and password on the **Wi-Fi Settings** > **Wi-Fi Name & Password** page. If the network is not encrypted, you can also set a Wi-Fi password on this page for security.





If you cannot access the internet, try the following solutions:

- Ensure that the existing router is connected to the internet successfully.
- Ensure that your wireless devices are connected to the correct Wi-Fi network of the new router.
- If the computer connected to the router cannot access the internet, ensure that the computer is configured to obtain an IP address and DNS sever automatically.

## 5.9 Anti-interference

The router supports anti-interference function. When you are experiencing unsatisfactory internet access, you can try to change the anti-interference settings to improve it.

To access the configuration page, log in to the web UI of the router, and choose **Wi-Fi Settings** > **Anti-interference**.

The default setting is **Auto**.



- Auto: It indicates that the router will automatically adjust the receiving sensitivity according to the interference of the current environment. It is recommended to keep Auto.
- Enable: It indicates that the anti-interference ability of the router improves, but the Wi-Fi network coverage is reduced.
- Disable: It indicates that the wireless coverage of the router is improved. If the
  wireless interference in the environment is strong, it is recommended to select Auto
  or Enable.

# **SMS** (3G/4G router mode)

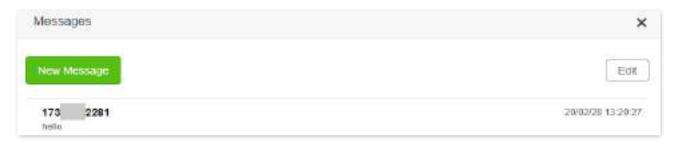


This function is only available under the 3G/4G router mode. Refer to Operating mode to set the operating mode of the router.

## **6.1** Manage SMS messages

This router supports sending, receiving, and deleting SMS messages in the web UI of the router.

To access the page, log in to the web UI of the router, and choose **SMS** > **Messages**.



## **6.1.1** Send SMS messages

## Send SMS messages to a new phone number

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- Step 2 Choose SMS > Messages.
- **Step 3** Click **New Message**.
- **Step 4** Enter the phone number in the **Send To** column.
- **Step 5** Enter the message content in the **Message** column at the bottom.



Step 6 Click **Send** at the bottom right corner.

---End

## Send messages to an existing phone number

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- Step 2 Choose SMS > Messages.
- Step 3 Click the targeted phone number.



- **Step 4** Enter the message content in the **Message** column at the bottom.
- **Step 5** Click **Send**.



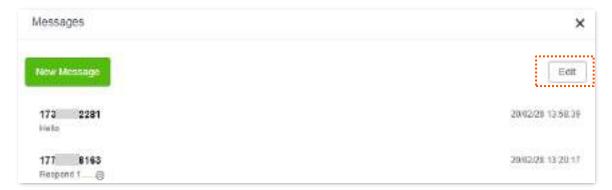
---End

After the messages are sent, you can view them on the same page.

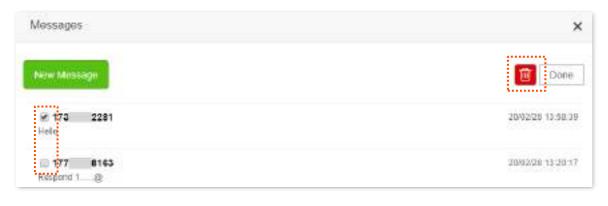
## **6.1.2** Delete SMS messages

## Delete all messages of the same phone numbers

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- Step 2 Choose SMS > Messages.
- **Step 3** Click **Edit** on the top right corner.



- **Step 4** Select one or more phone number to be deleted.
- Step 5 Click [iii] (click Done to cancel).



---End

## Delete certain messages of the same phone number

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- Step 2 Choose SMS > Messages.
- **Step 3** Click the targeted phone number.



## Step 4 Click Edit.



- **Step 5** Select the messages to be deleted.
- Step 6 Click (click Done to cancel).



---End

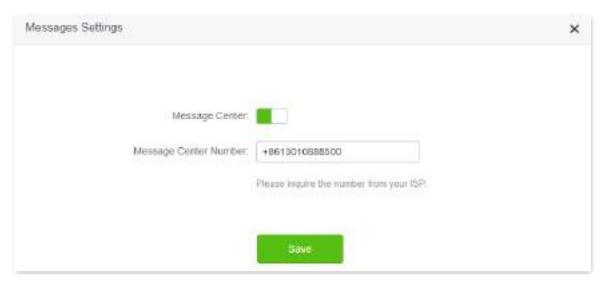
## **6.2** Set the message center number

Message center is the short message server for SMS messages. You will be unable to send SMS messages with a wrong message center number.

The router can automatically detect the message center number after you insert a SIM card. If you have problems in sending SMS messages, you are recommended to inquire your ISP for the message center number and change it in the web UI of the router if it is wrong.

### **Configuring procedure:**

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **SMS** > **Message Center**.
- Step 3 Enable Message Center.
- **Step 4** Enter the correct **Message Center Number**.
- Step 5 Click Save.



---End

PINOTE

Contact your ISP for correct message center number.

# 6.3 Inquire information by sending USSD commands

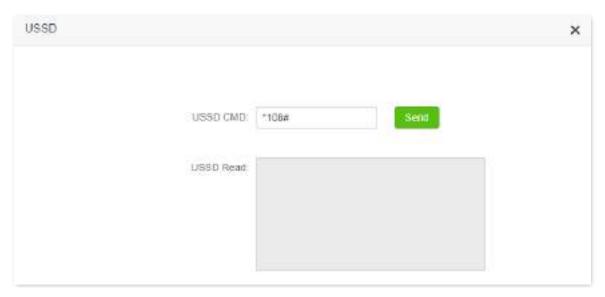
With **USSD** function, you can inquire specific information or perform specific operations by send a special code or command to your ISP.



Such codes or commands are predetermined. You can contact your ISP to find those codes or commands.

## **Configuring procedure:**

- Step 1 Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- Step 2 Choose SMS > USSD.
- Step 3 Enter a USSD CMD, such as \*108#.
- Step 4 Click Send.



---End

Wait a moment, you will get the desired information you want in the **USSD Read** box.

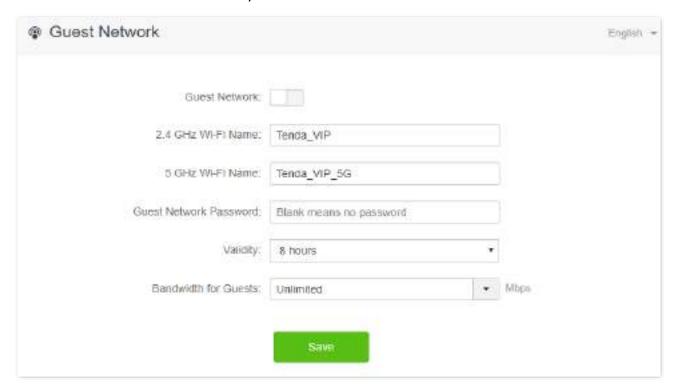
# 7 Guest network

## 7.1 Overview

In this module, you can enable/disable the guest network function and change the Wi-Fi name and password of the guest network.

A guest network can be set up with a shared bandwidth limit for visitors to access the internet, and isolated from the main network. It protects the security of the main network and ensures the bandwidth of your main network.

To access the configuration page, log in to the web UI of the router and navigate to the **Guest Network**. This function is disabled by default.



#### **Parameter description**

Parameter	Description
Guest Network	It is used to enable or disable the guest network function.
2.4 GHz Wi-Fi Name	It specifies the Wi-Fi name of the router's guest network. By default, Tenda_VIP is for the 2.4 GHz Wi-Fi network and Tenda_VIP_5G for the 5 GHz Wi-Fi network.
5 GHz Wi-Fi Name	You can change the SSIDs (Wi-Fi names) as required. To distinguish the guest network from the main network, you are recommended to set different Wi-Fi network names.
Guest Network Password	It specifies the password for the router's two guest networks.

Parameter	Description
Validity	It specifies the validity of the guest networks. The guest network function will be disabled automatically out of the validity period.
Shared Bandwidth for Guests	It allows you to specify the maximum upload and download speed for all devices connected to the guest networks. By default, the bandwidth is not limited.

## 7.2 An example of configuring the guest network

**Scenario**: A group of friends are going to visit your home and stay for about 8 hours.

**Goal**: Prevent the use of Wi-Fi network by guests from affecting the network speed of your computer for work purposes.

**Solution**: You can configure the guest network function and let your guests to use the guest networks.

Assume that the parameters you are going to set for the guest Wi-Fi network:

- Wi-Fi names for 2.4 GHz and 5 GHz networks: John Doe and John Doe 5G.
- Wi-Fi password for 2.4 GHz and 5 GHz networks: 12345678.
- The shared bandwidth for guests: 2 Mbps.

#### **Configuring procedure:**

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- Step 2 Choose Guest Network.
- Step 3 Enable the Guest Network.
- **Step 4** Set the **2.4 GHz Wi-Fi Name**, which is **John Doe** in this example.
- **Step 5** Set the **5 GHz Wi-Fi Name**, which is **John Doe 5G** in this example.
- **Step 6** Set the **Guest Network Password**, which is **12345678** in this example.
- **Step 7** Select a validity time from the **Validity** drop-down box, which is **8 hours** in this example.
- Step 8 Set the bandwidth in the **Shared Bandwidth for Guests** drop-down box, which is **2** in this example.
- Step 9 Click Save.



---End

During the 8 hours after the configuration, guests can connect their wireless devices, such as smartphones, to **John\_Doe** or **John\_Doe\_5G** to access the internet and enjoy the shared bandwidth of 2 Mbps.

# Parental control

## 8.1 Overview

On the parental control page, you can view the information of online devices and configure their internet access options.

To access the configuration page, log in to the web UI of the router, and navigate to the **Parental Control** page.

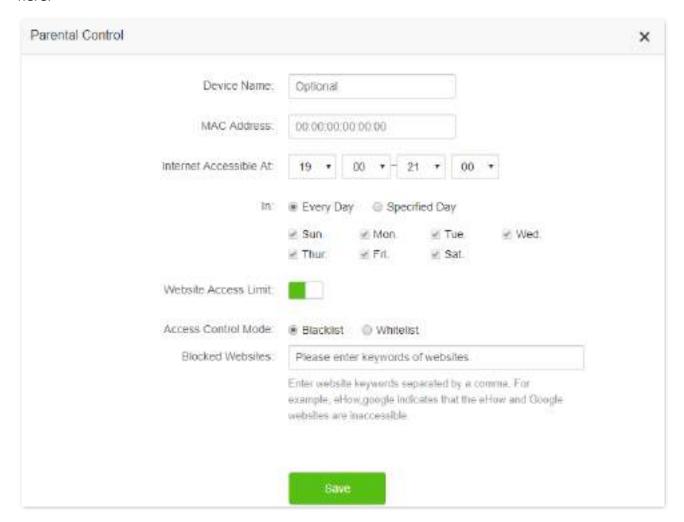


#### **Parameter description**

Parameter	Description
Device Name	It specifies the name of the online device.
MAC Address	It specifies the MAC address of the online device.
Uptime	It specifies the online duration of the device.
Operation	Click to configure the parental control rule for the device.  After you have configured the parental control rule for the device, there should be a or button, which is used to enable or disable the configured rule.
+New	Click <b>+New</b> to add parental control rules for devices that are not connected to the router at the time.

# **8.2** Configure the parental control rule

Click or **+New** to edit or add a parental control rule. The **+New** button is used for illustration here.



Parameter	Description
Device Name	It specifies the name of the device that the parental control rule applies to.
MAC Address	It specifies the MAC address of the device that the parental control rule applies to.
Internet Accessible At	It specifies the period during which the device can access the internet.
In	It specifies the days when the rule takes effect.
Website Access Limit	It is used to enable or disable the website access limit function.
	When the website access limit function is enabled, there are two access control modes available.
Access Control Mode	<ul> <li>Blacklist: The device is blocked from accessing the websites specified in the rule during the specified period, but can access other websites. The device cannot access the internet at all out of the specified period.</li> </ul>
	<ul> <li>Whitelist: The device can access the websites specified in the rule during the specified period, but cannot access other websites. The device cannot access the</li> </ul>

Parameter	Description
	internet at all out of the specified period.
Blocked Websites	It specifies the websites that the device is blocked from accessing or allowed to
Unblocked Websites	access during the specified period.

# 8.3 An example of adding parental control rules

**Scenario**: The final exam for your daughter is approaching and you want to configure her internet access through the router.

**Goal**: Websites, such as facebook, twitter, youtube and Instagram, are inaccessible during 8:00 to 22:00 on weekends using the computer in her room, and no internet access is available from 22:00 to 8:00.

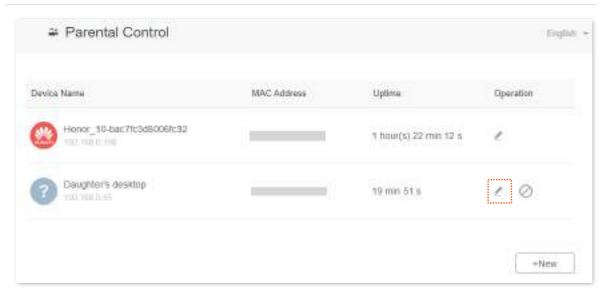
**Solution**: You can configure the parental control function to reach the goal.

#### **Configuring procedure:**

- Step 1 Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **Parental Control**.
- **Step 3** Choose the device to which the rule applies, and click ...

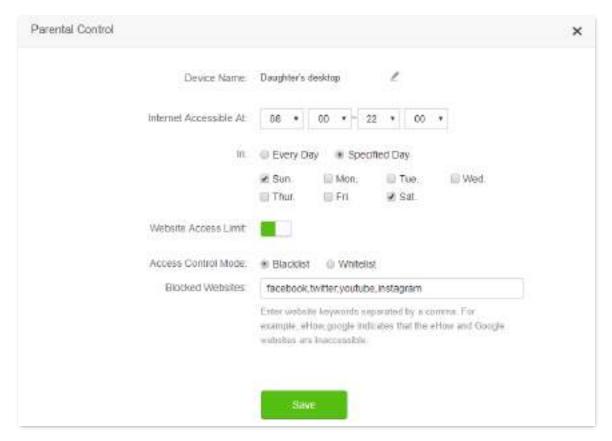


If the device to which the rule applies is not online at the time, you can click **+New** to add a parental control rule for the device.



- Step 4 Specify the period when the target websites cannot be accessed, which is 8:00 ~ 22:00 in this example.
- Step 5 Choose Specified Day, and tick the days when the rule is applied, which are Sun. and Sat. in this example.
- Step 6 Enable Website Access Limit.

- Step 7 Choose Blacklist.
- **Step 8** Set **Blocked Websites**, which is **facebook,twitter,youtube,instagram**.
- Step 9 Click Save.



#### ---End

After the configuration is completed, your daughter can access any websites except for facebook, twitter, youtube and instagram from 8:00 to 22:00 on weekends, and she cannot access the internet at all between 22:00 to 8:00.

# 9 VPN

A VPN (Virtual Private Network) is a private network built on a public network (usually the Internet). This private network exists only logically and has no actual physical lines. VPN technology is widely used in corporate networks to share resources between corporate branches and headquarters, while ensuring that these resources are not exposed to other users on the internet.

The typology of a VPN network is shown below.



## 9.1 PPTP server

## 9.1.1 Overview

This series of routers can function as a PPTP server and accept connections from PPTP clients.

To access the configuration page, log in to the web UI of the router and choose **VPN** > **PPTP Server**. This function is disabled by default. When it is enabled, the page is shown as below.



#### Parameter description

Parameter	Description	
PPTP Server	It is used to enable or disabled the PPTP server.  When it is enabled, the router functions as a PPTP server, which can accept the connections from PPTP clients.	
IP Address Pool	It specifies the range of IP address range within which the PPTP server can assign to PPTP clients. It is recommended to keep the default settings.	
MPPE Encryption	It is used to enable or disable 128-bit data encryption. The encryption settings should be the same between the PPTP server and PPTP clients. Otherwise, the communication cannot be achieved normally.	
User Name	It specifies the VPN user name and password, which the VPN user needs to enter w	
Password	making PPTP dial-ups (VPN connections).	
Connection Status	It specifies the connection status of the VPN connection.	
Operation	The available operations include:  •	

## 9.1.2 Enable internet users to access resources of the LAN

Scenario: You have set up an FTP server within the LAN of the router.

**Goal**: Open the FTP server to internet users and enable them to access the resources of the FTP server from the internet.

**Solution**: You can configure the PPTP server function to reach the goal. Assume that:

- The user name and password that the PPTP server assigns to the client are both admin1.
- The WAN IP address of router is 113.88.112.220.
- The IP address of the FTP server is 192.168.0.136.
- The FTP server port is 21.
- The FTP login user name and password are both: JohnDoe.



Please ensure the WAN IP address of router is a public network. This function may not work on a host with an IP address of a private network. Common IPv4 addresses are classified into class A, class B and class C. Private IP addresses of class A range from 10.0.0.0 to 10.255.255.255; Private IP addresses of class B range from 172.16.0.0-172.31.255.255; Private IP addresses of class C range from 192.168.0.0-192.168.255.255.

## **Configuring procedure:**

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Enable the PPTP server function.
  - 1. Choose VPN > PPTP Server.
  - 2. Enable the PPTP Server.
  - **3.** Enable the **MPPE Encryption**, which means that the encryption digit remains the default value "128".
  - 4. Click Save.
- **Step 3** Add PPTP user name and password.
  - 1. Set the **User Name** and **Password** of the PPTP server, which are **admin1** in this example.
  - 2. Click +New.



#### ---End

When completing the configurations, internet users can access the FTP server by following these steps:

Step 1 Click the licon at the bottom right corner on the desktop, and then click **Network** settings.

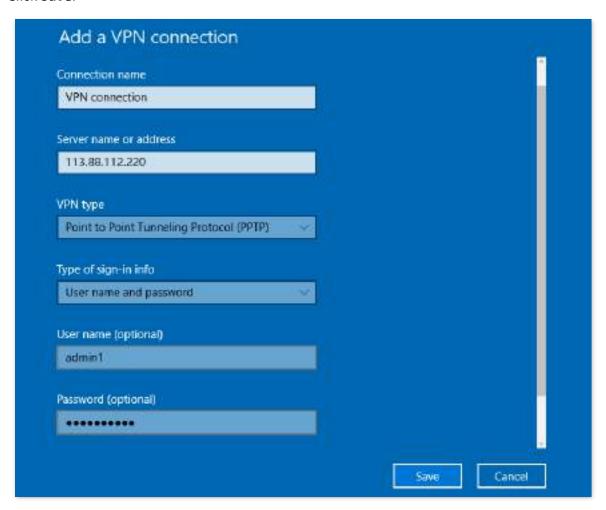


### **Step 2** Choose **VPN** on the left side, and click **Add a VPN connection**.

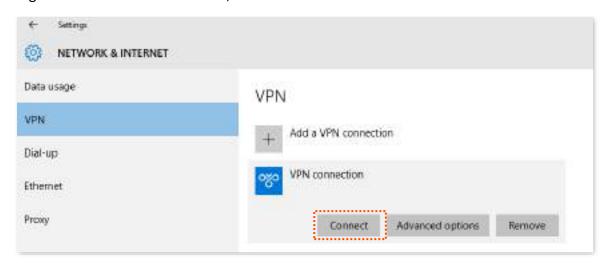


## **Step 3** Configure the VPN parameters.

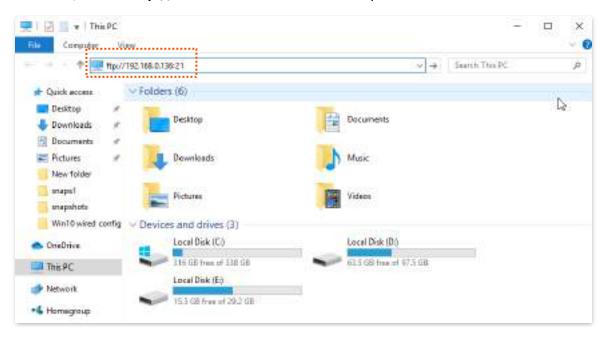
- 1. Enter a connection name, such as VPN connection.
- 2. Enter the server address, which is 113.88.112.220 in this example.
- 3. Select a VPN type, which is **Point to Point Tunneling Protocol (PPTP)** in this example.
- **4.** Select a type of sign-in info, which is **User name and password** in this example.
- 5. Enter the user name and password, which are both admin1 in this example.
- 6. Click Save.



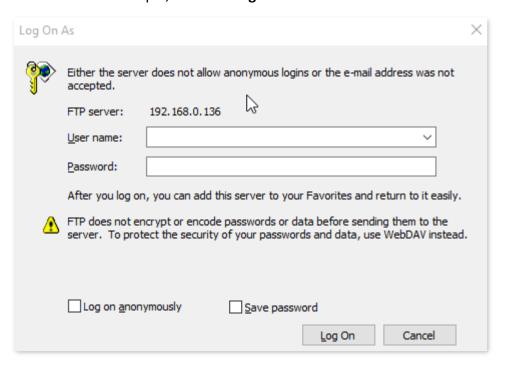
**Step 4** Target the VPN connection added, and click **Connect**.



Step 5 Click the icon on the desktop, and enter the address in the address bar to access the FTP server, which is ftp://192.168.0.136:21 in this example.



**Step 6** Enter the user name and password for logging in to the FTP server, which are both **JohnDoe** in this example, and click **Log On**.



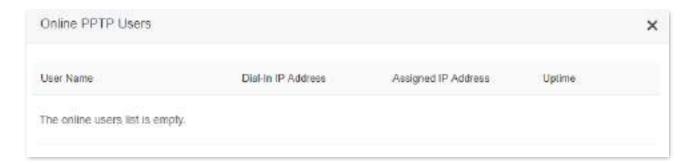
---End

By performing the steps above, you can access the resources on the FTP server.

## 9.2 Online PPTP users

When the PPTP server function is enabled, you can view the detailed information of VPN clients that establish connections with the PPTP server.

To access the configuration page, log in to the web UI of the router and choose **VPN** > **Online PPTP Users**.



## **Parameter description**

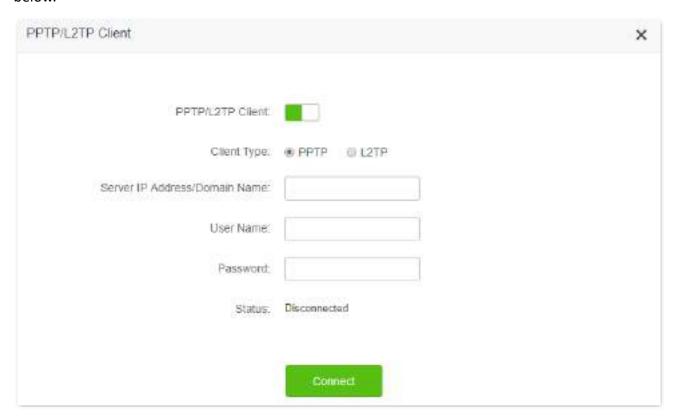
Parameter	Description	
User Name	It specifies the VPN user name, which the VPN user uses when making PPTP dial-ups (VPN connection).	
Dial-In IP Address	It specifies the IP address of the PPTP client.	
	If the client is a router, it will be the IP address of the WAN port whose VPN function is enabled.	
Assigned IP Address	It specifies the IP address that the PPTP server assigns to the client.	
Uptime	It specifies the online time since the VPN connection succeeds.	

# 9.3 PPTP/L2TP client

## 9.3.1 Overview

This router can function as a PPTP/L2TP client and connect to PPTP/L2TP servers.

The PPTP/L2TP client function is disabled by default. When it is enabled, the page is show as below.



#### **Parameter description**

Parameter	Description	
PPTP/L2TP Client	It is used to enable or disable the PPTP/L2TP client function.	
Client Type	It specifies the client type that the router serves as, either PPTP or L2TP.  • PPTP: When the router is connecting to a PPTP server, choose this option.  • L2TP: When the router is connecting to a L2TP server, choose this option.	
Server IP Address/Domain Name	It specifies the IP address or domain name of the PPTP/L2TP server that the router connects to. Generally, when a router serves as the PPTP/L2TP server at the peer side, the domain name or IP address should be that of the WAN port whose PPTP/L2TP server function is enabled.	
User Name	It specifies the user name and password that the PPTP/L2TP server assigns to the	
Password	PPTP/L2TP clients.	
Status	It specifies the connection status of the VPN connection.	

## 9.3.2 Access VPN resources with the router

**Scenario:** You have subscribed the PPTP VPN service when purchasing the broadband service from your ISP.

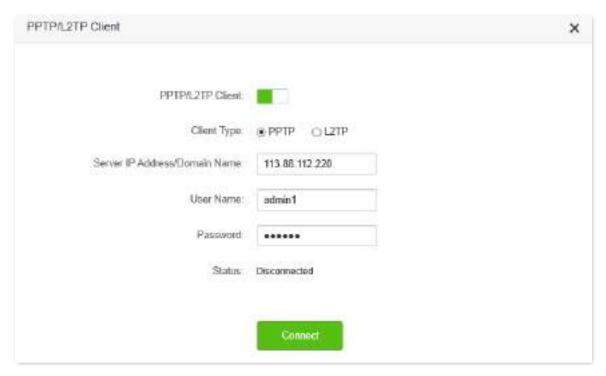
Goal: Access the VPN resources of your ISP.

**Solution**: You can configure the PPTP/L2TP client function to reach the goal. Assume that:

- The IP address of the PPTP server is 113.88.112.220.
- The user name and password assigned by the PPTP server are both admin1.

#### **Configuring procedure:**

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- **Step 2** Choose **VPN** > **PPTP/L2TP Client**.
- Step 3 Enable the PPTP/L2TP Client
- **Step 4** Choose **PPTP** as the client type.
- **Step 5** Enter the **Server IP Address/Domain Name**, which is **113.88.112.220** in this example.
- **Step 6** Enter the **User Name** and **Password**, which are both **admin1** in this example.
- **Step 7** Click **Connect**.



---End

When Connected is shown in Status, you can access the VPN resources of your ISP.

# 10 IPv6 (wireless router mode)



This function is only available under the wireless router mode. Refer to Operating mode to set the operating mode of the router.

This router supports IPv4 and IPv6 dual stack protocols. In the IPv6 part, you can:

- Connect to the IPv6 network of ISPs
- Configure the IPv6 tunnel and achieve communications between IPv6 islands
- Change IPv6 LAN settings

# 10.1 IPv6 WAN settings

## 10.1.1 Connect to the IPv6 network of ISPs

The router can access the IPv6 network of ISPs through three connection types. Choose the connection type by referring to the following chart.

Scenario	Connection Type
<ul> <li>The ISP does not provide any PPPoEv6 user name and password.</li> </ul>	
<ul> <li>The ISP does not provide information about IPv6 address.</li> </ul>	DHCPv6
<ul> <li>You have a router that can access IPv6 network.</li> </ul>	
IPv6 service is included in the PPPoE user name and password.	PPPoEv6
The ISP provides you with a set of information including IPv6 address, subnet mask, default gateway and DNS server, etc.	Static IPv6 address

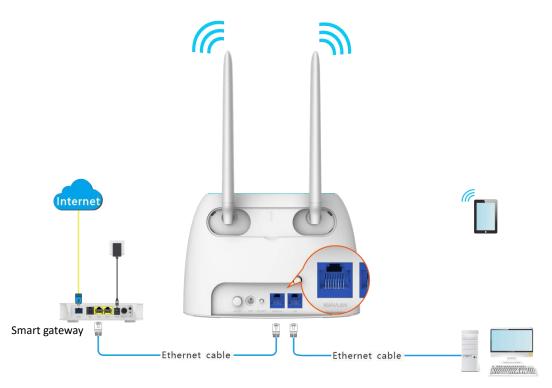


Before configuring the IPv6 function, please ensure that you are within the coverage of IPv6 network and already subscribe the IPv6 internet service. Contact your ISP for any doubt about it.

#### DHCPv6

DHCPv6 enables the router to obtain IPv6 address from DHCPv6 server to access the internet, which is applicable in the following scenarios.

- The ISP does not provide any PPPoEv6 user name and password.
- The ISP does not provide information about IPv6 address.
- You have a router that can access IPv6 network.



## **Configuring procedure:**

- Step 1 Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- Step 2 Choose IPv6.
- **Step 3** Enable the **IPv6** function.
- **Step 4** Set the connection type to **DHCPv6**.
- Step 5 Click Save.



---End

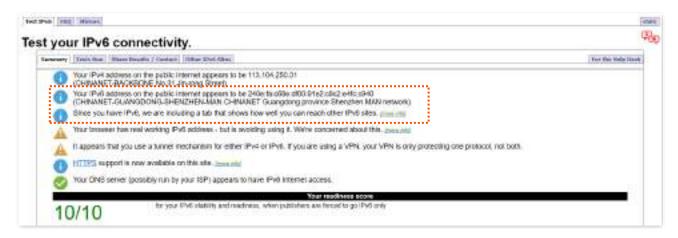
#### Parameter description

Parameter	Description
Obtain IPv6 Prefix Delegation	When the option is selected, the LAN port of router obtains IPv6 prefix from its upstream device.
	It is recommended to keep the default setting (Selected). If the LAN port cannot obtain the PD prefix, it is because the upstream device does not support PD prefix delivery. Contact your ISP to solve this problem.

#### IPv6 network test:

Start a web browser on a phone or a computer that is connected to the router, and visit **test-ipv6.com**. The website will test your IPv6 connection status.

When "You have IPv6" is shown on the page, it indicates that the configuration succeeds and you can access IPv6 services.



If the IPv6 network test fails, try the following solutions:

- Navigate to the System Settings > System Status, and move to the IPv6 Status part.
   Ensure that the IPv6 WAN address is a global unicast address.
- Ensure that devices connected to router obtain their IPv6 address through DHCPv6.
- Consult your ISP for help.

## PPPoEv6

## Overview

If your ISP provides you with the PPPoE user name and password with IPv6 service, you can choose PPPoEv6 to access the internet.

Log in to the web UI of the router, and navigate to the **IPv6**. When the connection type is set to **PPPoEv6**, the page is shown as below.

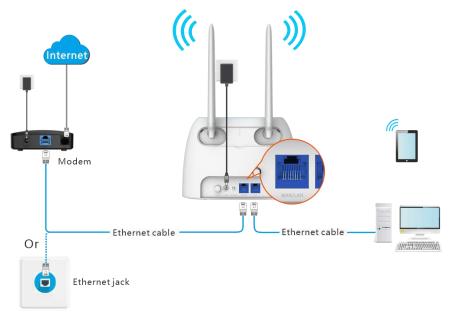


## **Parameter description**

Parameter	Description
PPPoE Username	It specifies the PPPoE user name and password provided by your ISP.
PPPoE Password	IPv4 and IPv6 services share the same PPPoE account.
Obtain IPv6 Prefix Delegation	When the option is selected, the LAN port of router obtains IPv6 prefix from its upstream device.
	It is recommended to keep the default setting (Selected). If the LAN port cannot obtain the PD prefix, it is because the upstream device does not support PD prefix delivery. Contact your ISP to solve this problem.

## Access the internet through PPPoEv6

If the PPPoE account provided by your ISP includes IPv6 service, you can choose PPPoEv6 to access the IPv6 service. The application scenario is shown as below.



## **Configuring procedure:**

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- Step 2 Choose IPv6.
- Step 3 Enable the IPv6 function.
- **Step 4** Set the connection type to **PPPoEv6**.
- **Step 5** Enter the **PPPoE Username** and **PPPoE Password**.
- Step 6 Click Save.



---End

#### IPv6 network test:

Start a web browser on a phone or a computer that is connected to the router, and visit test-

ipv6.com. The website will test your IPv6 connection status.

When "You have IPv6" is shown on the page, it indicates that the configurations succeed and you can access IPv6 services.



If the IPv6 network test fails, try the following solutions:

- Navigate to the System Settings > System Status, and move to the IPv6 Status part.
   Ensure that the IPv6 WAN address is a global unicast address.
- Ensure that devices connected to router obtain their IPv6 address through DHCPv6.
- Consult your ISP for help.

#### **Static IPv6 Address**

#### Overview

When your ISP provides you with information including IPv6 address, subnet mask, default gateway and DNS server, you can choose this connection type to access the internet with IPv6.

Log in to the web UI of the router, and navigate to the **IPv6**. When the connection type is set to **Static IPv6 Address**, the page is shown as below.



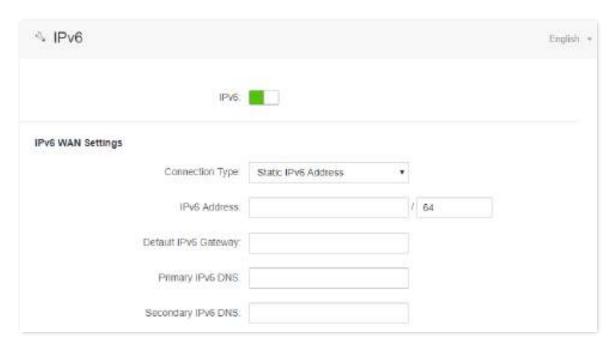
#### **Parameter description**

Parameter	Description	
IPv6 Address		
Default IPv6 Gateway	It specifies the fixed IP address information provided by your ISP.  If your ISP only provides one DNS address, leave the secondary IPv6 DNS blank.	
Primary IPv6 DNS		
Secondary IPv6 DNS		

#### Access the internet through PPPoEv6

#### **Configuring procedure:**

- **Step 1** Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router.
- Step 2 Choose IPv6.
- Step 3 Enable the IPv6 function.
- **Step 4** Set the connection type to **Static IPv6 Address**.
- **Step 5** Enter the required parameters under IPv6 WAN settings.
- Step 6 Click Save.



---End

#### IPv6 network test:

Start a web browser on a phone or a computer that is connected to the router, and visit **test-ipv6.com**. The website will test your IPv6 connection status.

When "You have IPv6" is shown on the page, it indicates that the configurations succeed and you can access IPv6 services.



If the IPv6 network test fails, try the following solutions:

- Ensure that you have entered the correct WAN IPv6 address.
- Ensure that devices connected to router obtain their IPv6 address through DHCPv6.
- Consult your ISP for help.

## **10.1.2** IPv6 tunnel

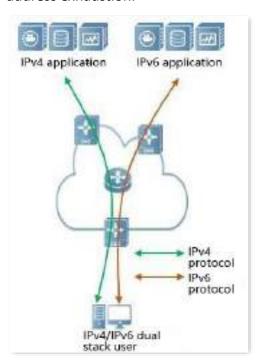
#### **Overview**

#### IPv6 transition mechanism

Before the IPv6 network is widely deployed, IPv6 stations are like isolated islands. Therefore, the dual stack and tunneling technologies are developed to achieve the communications between IPv6 islands.

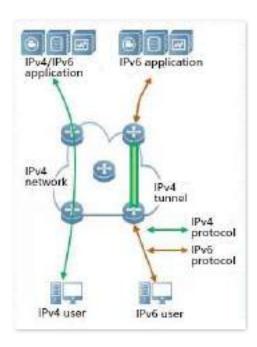
#### Dual stack technology

With the dual stack technology, nodes within the network support both IPv4 and IPv6 protocol stacks. The source node selects different protocol stacks according to the different destination nodes, and the network device selects different protocol stacks for processing and forwarding according to the protocol type of the message. The dual-stack technology can realize the coexistence of IPv4 and IPv6 networks, but it cannot solve the problem of interoperability between IPv4 and IPv6 networks, nor can it solve the problem of IPv4 address exhaustion.



#### Tunneling technology

Tunneling technology is a technology for network transmission by encapsulating one IP protocol data packet in another IP protocol data packet, including data encapsulation, transmission, and decapsulation. IPv6 tunnel technology encapsulates IPv6 packets as data in IPv4 packets and communicates across IPv4 networks. With tunneling technology, you do not need to upgrade all devices to dual stacks. You only need the border devices of IPv4 / IPv6 networks to implement dual stack and tunnel functions.



#### Manual and automatic tunnels

Generally, a tunnel consists of three parts: the tunnel start node, which encapsulates IPv6 packets; the tunnel end point, which decapsulates IPv6 packets; the tunnel, which is actually an IPv4 path, starts the encapsulated IPv6 packets from the tunnel. The node is transported to the end of the tunnel.

When the tunnel start node encapsulates an IPv6 packet in an IPv4 packet, it must determine the source and destination addresses of IPv4. The source address is the IPv4 address of the start node of the tunnel, and the destination address is the IPv4 address of the end of the tunnel.

Tunnels can be divided into manual tunnels and automatic tunnels based on how the tunnel end address is obtained.

#### Manual tunnel

The network boundary device cannot automatically obtain the IPv4 address of the tunnel endpoint. You need to manually configure the IPv4 address of the tunnel endpoint so that the packets can be sent to the tunnel endpoint correctly. It is usually used in the tunnel between routers.

#### Automatic tunnel

Network border devices can automatically obtain the IPv4 address of the tunnel endpoint, without the need to manually configure the IPv4 address of the endpoint. In general, the IPv6 addresses at both ends of the tunnel are in the form of special IPv6 addresses with embedded IPv4 addresses. In this way, routing devices can extract IPv4 addresses from the destination IPv6 addresses in IPv6 packets. Automatic tunnels can be used from host to host, or from host to router.

#### 6in4 tunnel

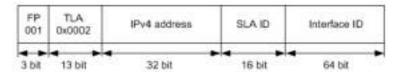
6in4 is a manual tunneling technology. It can implement IPv6 isolated island communication through manually configured tunnels without the network operator providing IPv6 interconnection services.

#### 6to4 tunnel

6to4 is an automatic tunneling technology that enables communication between isolated IPv6 islands and between sites within the IPv6 backbone and IPv6 backbone networks without the network operator providing IPv6 interconnection services.

The 6to4 tunnel technology is used to establish a tunnel between border routers at an IPv6 site. The border router at the source site is the start node of the tunnel, and the border router at the destination site is the end point of the tunnel.

The 6to4 tunnel technology uses a special IPv6 address, that is, a 6to4 address, which starts with 2002. The IPv4 address of the border router is embedded in the prefix of this address. The address structure is shown in the figure below.

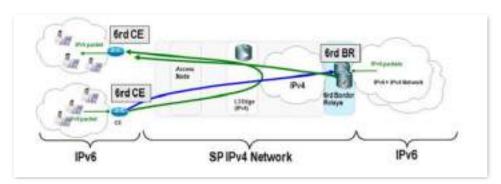


- FP: Format Prefix, which is 001
- TLA: Top Level Aggregator, which is 0x0002
- IPv4 address: The IPv4 address of the border router
- SLA ID: Site Level Aggregator, namely the ID of subnet
- Interface ID: The ID of the interface

#### 6rd tunnel

6RD (IPv6 Rapid Deployment) is an IPv6 network transition technology solution developed based on 6to4. It adds a 6RD BR (Border Relay, Border Relay Device) to an existing IPv4 network, establishes a 6in4 tunnel at the home gateway (6RD CE (Customer Edge)) and 6RD BR of IPv6 users, and provides IPv6 access to users.

The 6RD network typology is as follows.



As shown in the figure above, the 6RD tunnel technology is used to implement mutual access between IPv6 islands, and the BR can also be used to access the IPv6 network after the BR.

The main differences between 6RD and 6to4:

6RD does not need to use a specific address 2002::/16, it can use the network operator's own address block, which greatly increases the convenience of implementation.

# **Configure IPv6 tunnel**



- Devices at both ends of the tunnel must support the dual stack protocol.
- The WAN IPv4 address of the routers must be a public IP address.

#### 6in4 tunnel

Log in to the web UI of the router, and navigate to **IPv6**. Set the connection type to **6in4 Tunnel**, enter required parameters and save the configurations.



#### **Parameter description**

Parameter	Description
Remote IPv4 Address	It specifies the WAN IPv4 address of the dual stack router at the peer side.
Local IPv6 Address	It specifies the IPv6 address of the LAN, which needs to be customized.

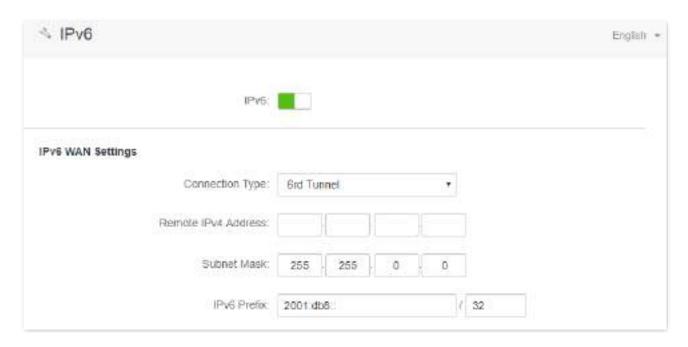
#### 6to4 tunnel

Log in to the web UI of the router, and navigate to **IPv6**. Set the connection type to **6to4 Tunnel** and save the configurations.



#### **6rd tunnel**

Log in to the web UI of the router, and navigate to **IPv6**. Set the connection type to **6rd Tunnel**, enter required parameters and save the configurations.



### **Parameter description**

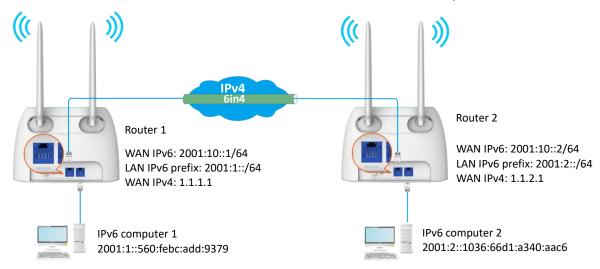
Parameter	Description
Remote IPv4 Address	It specifies the WAN IPv4 address of the dual stack router or 6rd BR at the peer side.
Subnet Mask	It specifies the subnet mask of the IPv4 network. The IPv4 network at both sides should be at the same network segment.
IPv6 Prefix	It specifies the IPv6 prefix of the network.
	<ul> <li>When the 6rd tunnel is used to achieve the communication between isolated islands, users can customize the IPv6 prefix.</li> </ul>
	<ul> <li>If the 6 re tunnel is used to connect to the network of ISPs, contact your ISP for the IPv6 prefix.</li> </ul>

# **Examples of IPv6 tunnel configuration**

#### 6in4 tunnel

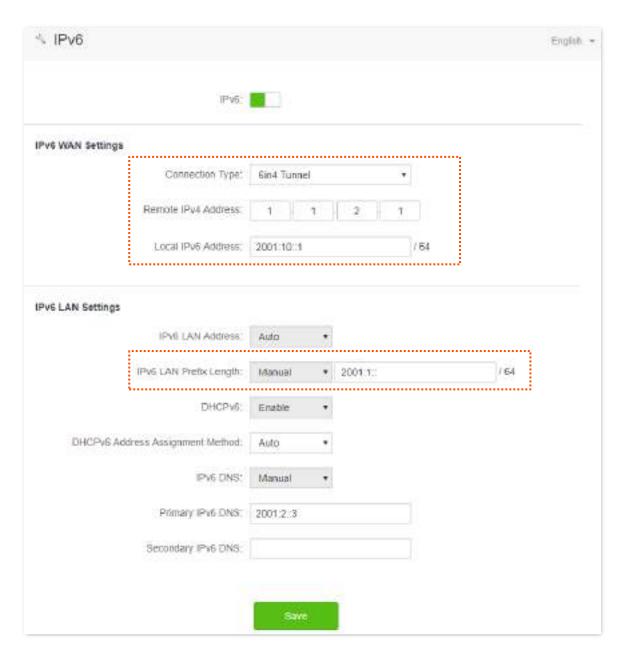
As shown below, the two routers support dual stack protocol. To achieve the communication between the two hosts, you can configure the 6in4 tunnel.

Assume that the two routers are connected to IPv4 network and obtain public IPv4 addresses.



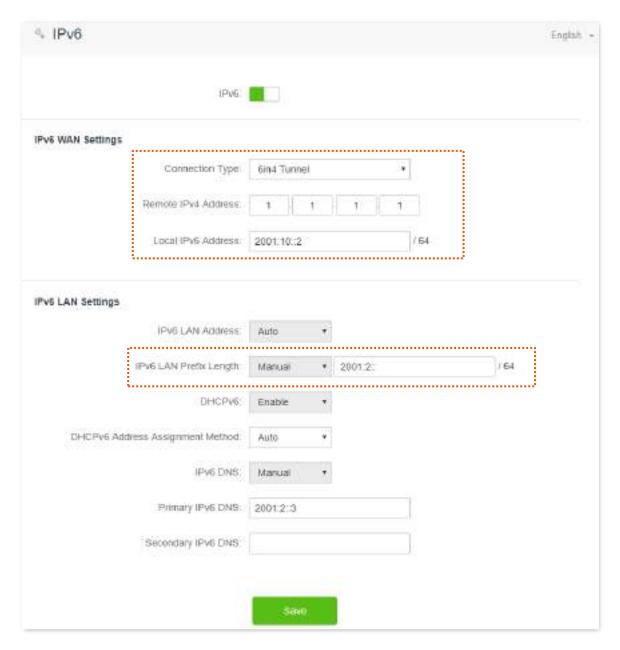
#### **Configuring procedure:**

- **Step 1** Configure the **Router 1**.
  - Start a web browser on a device connected to the router 1 and visit tendawifi.com to log in to the web UI of the router.
  - 2. Choose IPv6.
  - 3. Enable the IPv6 function.
  - 4. Set the connection type to 6in4 Tunnel.
  - **5.** Enter the WAN IPv4 address of the device at the peer side, which is **1.1.2.1** in this example.
  - 6. Customize the local IPv6 address, which is **2001:10::1**/64 in this example.
  - 7. Set the IPv6 LAN prefix length, which is 2001:1::/64 in this example.
  - 8. Click Save.



#### Step 2 Configure the Router 2.

- 1. Start a web browser on a device connected to the router 2 and visit **tendawifi.com** to log in to the web UI of the router.
- 2. Choose IPv6.
- 3. Enable the IPv6 function.
- 4. Set the connection type to 6in4 Tunnel.
- **5.** Enter the WAN IPv4 address of the device at the peer side, which is **1.1.1.1** in this example.
- 6. Customize the local IPv6 address, which is **2001:10::2**/64 in this example.
- 7. Set the IPv6 LAN prefix length, which is 2001:2::/64 in this example.
- 8. Click Save.



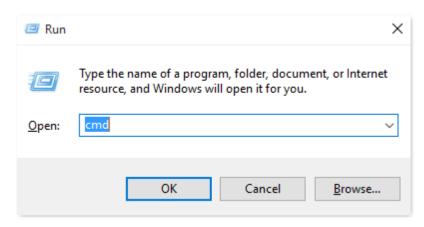
---End

#### Verification

To verify whether the 6in4 tunnel is established successfully, you can ping each other on the two computers.

Now, ping computer 2 (IPv6 address: 2001:2::1036:66d1:a340:aac6) on computer 1.

- **Step 1** Use **Windows** + **R** shortcut to open the **Run** dialog window.
- Step 2 Enter cmd, and click OK.



Step 3 Enter the ping command, which is ping 2001:2::1036:66d1:a340:aac6 in the example, and press Enter.



---End

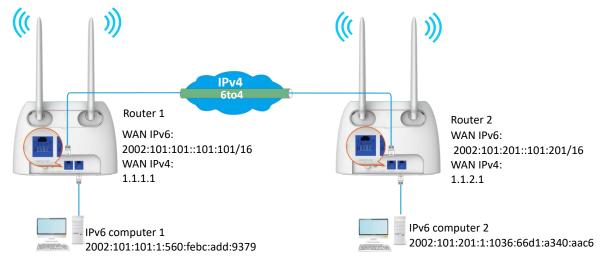
Wait a moment. The 6in4 tunnel configuration succeeds when the result is shown as below.

```
### Comparison of the comparis
```

#### 6to4 tunnel

As shown below, the two routers support dual stack protocol. To achieve the communication between the two hosts, you can configure the 6to4 tunnel.

Assume that the two routers are connected to IPv4 network and obtain public IPv4 addresses.



#### **Configuring procedure:**

- Step 1 Configure Router 1.
  - 1. Start a web browser on a device connected to the router 1 and visit **tendawifi.com** to log in to the web UI of the router.
  - 2. Choose IPv6.
  - 3. Enable the IPv6 function.
  - 4. Set the connection type to **6to4 Tunnel**.
  - 5. Click Save.



**Step 2** Repeat **Step 1** to set the connection type of Router 2 to **6to4**.

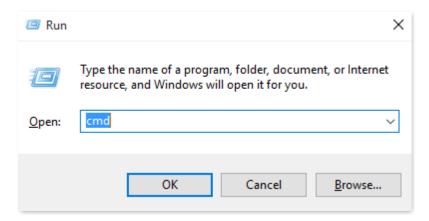
---End

#### Verification

To verify whether the 6to4 tunnel is established successfully, you can ping each other on the two computers.

Now, ping computer 2 (IPv6 address: 2002:101:201:1:1036:66d1:a340:aac6) on computer 1.

- **Step 1** Use **Windows** + **R** shortcut to open the **Run** dialog window.
- Step 2 Enter cmd, and click OK.



Step 3 Enter the ping command, which is ping 2002:101:201:1:1036:66d1:a340:aac6 in the example and press Enter.



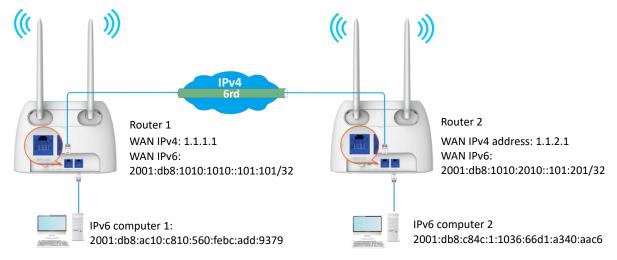
---End

Wait a moment. The 6to4 tunnel configuration succeeds when the result is shown as below.

#### **6rd tunnel**

As shown below, the two routers support dual stack protocol. To achieve the communication between the two hosts, you can configure the 6rd tunnel.

Assume that the two routers are connected to IPv4 network and obtain public IPv4 addresses.



#### **Configuring procedure:**



Before configuring the 6rd tunnel, navigate to <u>View system information</u> to find the WAN IPv4 address of the router.

#### Step 1 Configure Router 1.

- 1. Start a web browser on a device connected to the router 1 and visit **tendawifi.com** to log in to the web UI of the router.
- 2. Choose IPv6.

- 3. Enable the IPv6 function.
- 4. Set the connection type to 6rd Tunnel.
- 5. Enter the WAN IPv4 address of the device at the peer side in **Remote IPv4 Address**, which is **1.1.2.1** in this example.
- 6. Enter the Subnet Mask of the IPv4 network. 240.0.0.0 is recommended.
- 7. Customize the IPv6 Prefix (the default is recommended).
- 8. Click Save.



#### Step 2 Configure Router 2.

- Start a web browser on a device connected to the router 2 and visit tendawifi.com to log in to the web UI of the router.
- 2. Choose IPv6.
- 3. Enable the IPv6 function.
- 4. Set the connection type to **6rd Tunnel**.
- **5.** Enter the WAN IPv4 address of the device at the peer side in **Remote IPv4 Address**, which is **1.1.1.1** in this example.
- 6. Enter the **Subnet Mask** of the IPv4 network. **240.0.0.0** is recommended.
- 7. Customize the IPv6 Prefix.
- 8. Click Save.



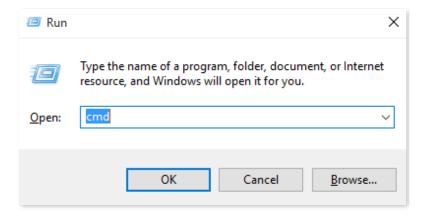
---End

#### Verification

To verify whether the 6rd tunnel is established successfully, you can ping each other on the two computers.

Now, ping computer 2 (IPv6 address: 2001:db8:c84c:1:1036:66d1:a340:aac6) on computer 1.

- **Step 1** Use **Windows** + **R** shortcut to open the **Run** dialog window.
- Step 2 Enter cmd, and click OK.



Step 3 Enter the ping command, which is ping 2001:db8:c84c:1:1036:66d1:a340:aac6 in the example and press Enter.



#### ---End

Wait a moment. The 6rd tunnel configuration succeeds when the result is shown as below.

```
Microsoft Windows [Version 18.8,18248]
(c) 2015 Microsoft Corporation, All rights reserved,
C:\Users\adminoping 2001:db8:c84c:1:1836:66d1:a340:aac6

Dinging 2001:db8:c84c:1:1836:66d1:a340:aac6 with 32 bytes of data:
Reply from 2001:db8:c84c:1:1836:66d1:a340:aac6 time-1ms
Reply from 2001:db8:c84c:1:1836:db8:aac6 time-1ms
Reply from 2001:db8:c84c:1:1836:db8:aac6 tim
```

# **10.2** IPv6 LAN settings

To access the page, log in to the web UI of the router and choose IPv6.

You can change the IPv6 LAN settings here.



#### **Parameter description**

Parameter	Description
IPv6 LAN Address	It specifies two types of IPv6 LAN address assignment.
	<ul> <li>Auto: The router generates the IPv6 address based on the LAN MAC address of the router. By default, the prefix has 64 digits.</li> </ul>
	• Manual: You need to set the IPv6 LAN address manually.
IPv6 LAN Prefix Length	It specifies two types IPv6 LAN prefix address assignment.
	• Auto: The router obtains an LAN prefix from the upstream device.
	• Manual: You need to set the IPv6 LAN prefix manually.
DHCPv6	DHCPv6 (Dynamic Host Configuration Protocol for IPv6) is used to assign IP addresses and prefix to IPv6 hosts on a network. It is the IPv6 equivalent of the DHCP for IPv4. This is also known as a stateful autoconfiguration.
DHCPv6 Address Assignment Method	It specifies the assignment type of IPv6 address information by the DHCPv6 server.
	• Stateless: DHCPv6 stateless configuration. Clients obtain their IPv6 address through Router Advertisement (Stateless Address Auto Configuration) and other parameters are allocated by the DHCPv6 server.
	• Stateful: DHCPv6 stateful configuration. The DHCPv6 server automatically assigns IPv6 addresses/prefixes and other network configuration parameters (e.g. DNS server addresses, etc.) to clients. The user needs to manually configure the start ID and the end ID.
Start ID	The configuration is required when the DHCPv6 address assignment method is set to

Parameter	Description
End ID	stateful.
	It specifies the range of the last segment of the IPv6 address that the DHCPv6 server assigns to the devices. Range: 1-ffff.
IPv6 DNS	It specifies the LAN IPv6 DNS configuration method.
	<ul> <li>Auto: Obtain the IPv6 DNS address from the upstream device.</li> </ul>
	Manual: Configure the IPv6 DNS address manually.
Primary IPv6 DNS	Enter the fixed IPv6 DNS address provided by your ISP.
	Q <sub>TIP</sub>
Secondary IPv6 DNS	If your ISP only provides one DNS server address, you can leave the secondary IPv6 DNS blank.

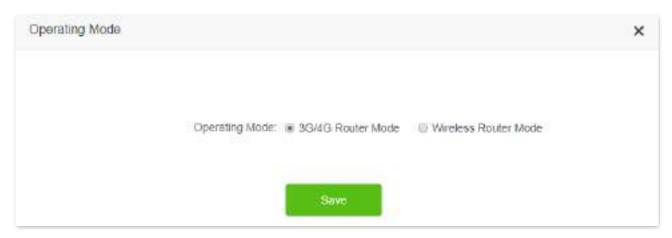
# 111 Advanced settings

# 11.1 Operating mode

# 11.1.1 Overview

In addition to providing internet access with a SIM card, the router can also be connected to a broadband. By switching the operating mode, you can access the internet through the corresponding method. The default operating mode is 3G/4G router mode.

To access the configuration page, log in to the web UI of the router and navigate to **Advanced Settings** > **Operating Mode**.



#### To access the internet:

- 3G/4G router mode: Refer to the quick installation guide or <u>Access the internet with a SIM card</u>.
- Wireless router mode: Refer to Access the internet through the WAN port.

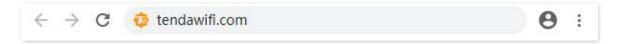
## 11.1.2 Set the router to wireless router mode

If you have already used the router and is able to <u>access the web UI</u>, navigate to the **Advanced Settings** > **Operating Mode** to change the operating mode.

If you are using the router for the first time, or the router is reset to factory settings, follow the steps below to set the router to wireless router mode.

#### **Configuring procedure:**

- **Step 1** Log in to the web UI of the router.
  - 1. Connect your wireless device to the Wi-Fi network of your router, or connect a computer to the LAN port of the router.
  - 2. Start a web browser on a device connected to the router and visit **tendawifi.com** to log in to the web UI of the router. A computer is used for illustration below.



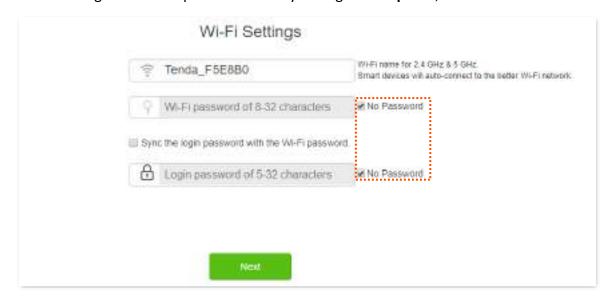
3. Click Start.



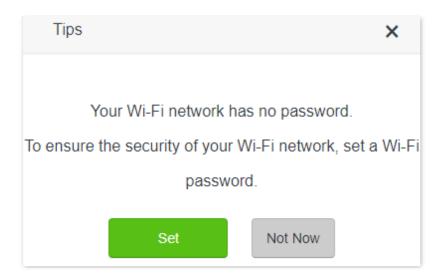
4. Click Skip.



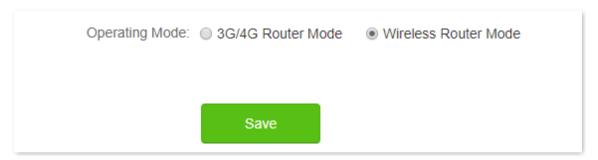
5. Do not set login and Wi-Fi password now by ticking **Not Required**, and click **Next**.



#### 6. Click Not Now.



- **Step 2** Set the router to wireless router mode.
  - 1. Choose Advanced Settings > Operating Mode.
  - 2. Click Wireless Router Mode, and click Save.



---End

After rebooting, the router is set to wireless router mode.